

Effective Date: 6 January 2020

Name of Service: Singtel Meg@POP Service. *For more information refer to www.singtel.com.*

Description: Customised Meg@POP Service Scheme (**Customised Scheme**)

Prices (including discounts):

The customised tariffs are detailed in Annex 2.

The customised tariffs are offered to new, upgraded and renewed circuits subscribed under the Customised Scheme.

The customer is eligible for the following free Head Ends:

- a) The first Ethernet Line Head End will be provided free under the Customised Scheme as long as it has a minimum of 50% bandwidths utilisation within 6 months
- b) Subsequent Ethernet Line Free Head Ends can only be requested if all of the existing Ethernet Line Head End(s) each fulfil 70% bandwidth utilisation.

Terms and Conditions:

1. The contract term for the Customised Scheme is two (2) years.
2. The minimum contract term for the services subscribed under the Customised Scheme is one (1) year.
3. The customer's expenditure on all Singtel services be used to meet the required minimum spend for the duration of the agreement.
4. In the event that the customer does not meet the minimum revenue requirement, the customer shall subscribe to additional Singtel services to make up the shortfall. The shortfall shall be calculated on the following basis:
 - Shortfall = \$3.2 million minus Customer's total expenditure on services during the contract term of the Customised Scheme.
5. Customer is not allowed to resell the services "as-is" or as stand-alone Services.

6. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
7. The services subscribed to under the Customised Scheme shall be subject to resource availability.
8. Migration of Service: Premature Termination Charges and OTC shall be waived for the following Services, subject to the following conditions:
 - a) The Service must be within the same location used to serve the same end user of the Service or
 - b) If the migrated Service is at a different location (new end user site(s)) from existing service location, Customer must produce evidence satisfactory to Singtel that the end user is relocating from the original end user site(s) to new end user site(s) and
 - c) The contract value of the Service migrated to must not be lower than the contract value of the remainder of the contract term for the existing Service, and
 - d) The monthly recurring charge of the Service migrated to must not be lower than the contract monthly recurring charge of the existing Service and
 - e) The Service migrated to shall have a new Minimum Subscription Period with a start date from the date of migration
9. For Ethernet Line PTP Service, relocation charges shall apply subject to the following conditions:
 - a) Customer can request for relocation of one end of the Service. The relocation charge shall be equivalent to the Standard OTC (1-year).
 - b) Relocation of both ends of the Service shall be deemed to be a request for the termination of that Service and a request for the supply of a new Service at the requested location. The PTC shall apply to such request for relocation of both ends of the Service.
10. For Meg@POP services excluding Ethernet Line Point-to-Point, the following relocation charges shall apply:
 - a) The relocation charge shall be equivalent to the Standard OTC (1-year) of the applicable service and bandwidth.
 - b) Relocation of tail-end circuit: The customer must produce evidence that the customer's end user is relocating from the existing location to the new location, failing which the request for relocation shall be deemed as a request for termination and a request for new supply of the service at the requested location. In such an event, the PTC shall apply.
 - c) Relocation of head-end circuit: The customer must produce evidence that the relocation is due to a change in the customer's operations centre, failing

which the request for relocation shall be deemed as a request for termination and a request for new supply of a new service at the requested location. In such an event, the PTC shall apply.

11. **(with effect from 30 January 2020)** The one-time relocation fee shall be waived for Meg@Pop eLite, Meg@POP EthernetLink, and Ethernet Line if the relocation orders and services renewal are submitted together as one single order. The one-time relocation fee waiver can only apply if the relocated circuit is used by the same end user.
12. For Ethernet Line PTP Service, one end must be at the Customer's End User's premises ("A-End") and the other end must be at the Customer's POP premise ("B-End").
13. In the event that the customer terminates a circuit subscribed under the Customised Scheme during the contract term, the customer shall be liable for Premature Termination Charge (PTC) of 50% of the monthly recurring charges of the remaining contract term.
14. All other standard prices, terms and conditions of the Singtel Meg@POP, services shall remain applicable.

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) **(With effect from 8 December 2021)** fulfils a minimum revenue commitment of \$3.2 million for Singtel services by the end of the customer's agreement;
- b) is and remains a duly licenced Facilities-Based Operator (**FBO**) or Services-Based Operator (**SBO**) for the duration of the Customised Scheme contract term; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.

a) Meg@POP IPVPN eLite

Bandwidth	Monthly Recurring Charge (MRC) (\$ per circuit)			Standard OTC (\$ per circuit)			Express OTC (\$ per circuit)		
	1-yr	2-yr	3-yr	1-yr	2-yr	3-yr	1-yr	2-yr	3-yr
5	74	69	69	200	100	Waived	400	200	100
10	82	78	74	200	100	Waived	400	200	100
20	94	90	85	200	100	Waived	400	200	100
30	94	90	85	200	100	Waived	400	200	100
40	105	100	95	200	100	Waived	400	200	100
50	111	106	100	200	100	Waived	400	200	100
60	127	111	105	200	100	Waived	400	200	100
70	134	111	105	200	100	Waived	400	200	100
80	141	111	105	200	100	Waived	400	200	100
90	150	111	105	200	100	Waived	400	200	100
100	158	111	105	200	100	Waived	400	200	100
200	163	132	125	300	150	Waived	600	300	150
300	206	195	185	300	150	Waived	600	300	150
400	270	256	244	300	150	Waived	600	300	150
500	343	326	309	300	150	Waived	600	300	150
600	368	349	332	300	150	Waived	600	300	150
700	375	356	338	300	150	Waived	600	300	150
800	429	407	387	300	150	Waived	600	300	150

900	482	458	435	300	150	Waived	600	300	150
1000	536	509	484	300	150	Waived	600	300	150

b) Meg@POP IPVPN Standard EthernetLink

Bandwidth	Monthly Recurring Charge (MRC) (\$ per circuit)			Standard OTC (\$ per circuit)			Express OTC (\$ per circuit)		
	1-yr	2-yr	3-yr	1-yr	2-yr	3-yr	1-yr	2-yr	3-yr
2	247	234	234	375	188	Waived	750	376	188
4	247	234	234	1,000	500	Waived	2,000	1,000	500
6	247	234	234	1,000	500	Waived	2,000	1,000	500
8	247	234	234	1,000	500	Waived	2,000	1,000	500
10	247	234	234	1,000	500	Waived	2,000	1,000	500
20	247	234	234	1,000	500	Waived	2,000	1,000	500
30	278	264	264	1,000	500	Waived	2,000	1,000	500
40	298	283	269	1,000	500	Waived	2,000	1,000	500
50	324	307	292	1,000	500	Waived	2,000	1,000	500
60	370	351	333	1,000	500	Waived	2,000	1,000	500
70	370	351	333	1,000	500	Waived	2,000	1,000	500
80	468	445	423	1,000	500	Waived	2,000	1,000	500
90	493	468	445	1,000	500	Waived	2,000	1,000	500
100	575	547	519	1,000	500	Waived	2,000	1,000	500
200	696	661	628	1,000	500	Waived	2,000	1,000	500

300	989	939	892	1,000	500	Waived	2,000	1,000	500
400	1,044	992	942	1,000	500	Waived	2,000	1,000	500
500	1,218	1,157	1,099	1,000	500	Waived	2,000	1,000	500
600	1,322	1,256	1,193	1,000	500	Waived	2,000	1,000	500
700	1,461	1,388	1,318	1,000	500	Waived	2,000	1,000	500
800	1,739	1,652	1,570	1,000	500	Waived	2,000	1,000	500
900	1,809	1,718	1,632	1,000	500	Waived	2,000	1,000	500
1000	2,056	1,953	1,856	1,000	500	Waived	2,000	1,000	500
1G Head End	1,595	1,523	1,450	1,000	500	Waived	2,000	1,000	500
2G Head End	3,391	3,221	3,060	1,000	500	Waived	2,000	1,000	500
5G Head End	3,878	3,684	3,500	1,000	500	Waived	2,000	1,000	500
10G Head End	6,489	6,165	5,857	1,000	500	Waived	2,000	1,000	500

c) Meg@POP IPVPN EthernetLink with Exchange Diversity

Bandwidth	Monthly Recurring Charge (MRC) (\$ per circuit)			Standard OTC (\$ per circuit)			Express OTC (\$ per circuit)		
	1-yr	2-yr	3-yr	1-yr	2-yr	3-yr	1-yr	2-yr	3-yr
2	345	328	328	375	188	Waived	750	376	188
4	345	328	328	1,000	500	Waived	2,000	1,000	500
6	345	328	328	1,000	500	Waived	2,000	1,000	500
8	345	328	328	1,000	500	Waived	2,000	1,000	500
10	345	328	328	1,000	500	Waived	2,000	1,000	500

20	345	328	328	1,000	500	Waived	2,000	1,000	500
30	390	370	370	1,000	500	Waived	2,000	1,000	500
40	417	396	376	1,000	500	Waived	2,000	1,000	500
50	453	430	409	1,000	500	Waived	2,000	1,000	500
60	517	491	467	1,000	500	Waived	2,000	1,000	500
70	517	491	467	1,000	500	Waived	2,000	1,000	500
80	656	623	592	1,000	500	Waived	2,000	1,000	500
90	690	656	623	1,000	500	Waived	2,000	1,000	500
100	805	765	727	1,000	500	Waived	2,000	1,000	500
200	1,078	1,024	973	1,000	500	Waived	2,000	1,000	500
300	1,533	1,456	1,383	1,000	500	Waived	2,000	1,000	500
400	1,618	1,537	1,460	1,000	500	Waived	2,000	1,000	500
500	1,887	1,793	1,703	1,000	500	Waived	2,000	1,000	500
600	2,049	1,947	1,850	1,000	500	Waived	2,000	1,000	500
700	2,264	2,151	2,044	1,000	500	Waived	2,000	1,000	500
800	2,696	2,561	2,433	1,000	500	Waived	2,000	1,000	500
900	2,804	2,663	2,530	1,000	500	Waived	2,000	1,000	500
1000	3,187	3,028	2,876	1,000	500	Waived	2,000	1,000	500

d) Meg@POP IPVPN Enhanced EthernetLink

Bandwidth (Mbps)	Monthly Recurring Charge (MRC)			Standard OTC			Express OTC		
	(\$ per circuit)			(\$ per circuit)			(\$ per circuit)		
	1-yr	2-yr	3-yr	1-yr	2-yr	3-yr	1-yr	2-yr	3-yr
4	370	352	352	1,000	500	Waived	2,000	1,000	500

6	370	352	352	1,000	500	Waived	2,000	1,000	500
8	370	352	352	1,000	500	Waived	2,000	1,000	500
10	370	352	352	1,000	500	Waived	2,000	1,000	500
20	370	352	352	1,000	500	Waived	2,000	1,000	500
30	417	396	396	1,000	500	Waived	2,000	1,000	500
40	447	424	403	1,000	500	Waived	2,000	1,000	500
50	486	461	438	1,000	500	Waived	2,000	1,000	500
60	554	527	500	1,000	500	Waived	2,000	1,000	500
70	554	527	500	1,000	500	Waived	2,000	1,000	500
80	703	667	634	1,000	500	Waived	2,000	1,000	500
90	740	703	667	1,000	500	Waived	2,000	1,000	500
100	863	820	779	1,000	500	Waived	2,000	1,000	500
200	1,148	1,090	1,036	1,000	500	Waived	2,000	1,000	500
300	1,632	1,550	1,472	1,000	500	Waived	2,000	1,000	500
400	1,722	1,636	1,554	1,000	500	Waived	2,000	1,000	500
500	2,009	1,909	1,813	1,000	500	Waived	2,000	1,000	500
600	2,182	2,072	1,969	1,000	500	Waived	2,000	1,000	500
700	2,410	2,290	2,175	1,000	500	Waived	2,000	1,000	500
800	2,870	2,726	2,590	1,000	500	Waived	2,000	1,000	500
900	2,984	2,835	2,693	1,000	500	Waived	2,000	1,000	500
1000	3,393	3,223	3,062	1,000	500	Waived	2,000	1,000	500

e) Meg@POP IPVPN Enhanced EthernetLink with Exchange Diversity

Bandwidth (Mbps)	Monthly Recurring Charge (MRC)			Standard OTC			Express OTC		
	(\$ per circuit)			(\$ per circuit)			(\$ per circuit)		
	1-yr	2-yr	3-yr	1-yr	2-yr	3-yr	1-yr	2-yr	3-yr
4	395	375	375	1,000	500	Waived	2,000	1,000	500
6	395	375	375	1,000	500	Waived	2,000	1,000	500
8	395	375	375	1,000	500	Waived	2,000	1,000	500
10	395	375	375	1,000	500	Waived	2,000	1,000	500
20	395	375	375	1,000	500	Waived	2,000	1,000	500
30	445	423	423	1,000	500	Waived	2,000	1,000	500
40	476	453	430	1,000	500	Waived	2,000	1,000	500
50	518	492	467	1,000	500	Waived	2,000	1,000	500
60	591	562	534	1,000	500	Waived	2,000	1,000	500
70	591	562	534	1,000	500	Waived	2,000	1,000	500
80	749	712	676	1,000	500	Waived	2,000	1,000	500
90	789	749	712	1,000	500	Waived	2,000	1,000	500
100	921	874	831	1,000	500	Waived	2,000	1,000	500

f) Meg@POP IPVPN EthernetLink Auto-Backup with Exchange Diversity

Bandwidth (Mbps)	Monthly Recurring Charge (MRC)			Standard OTC			Express OTC		
	(\$ per circuit)			(\$ per circuit)			(\$ per circuit)		
	1-yr	2-yr	3-yr	1-yr	2-yr	3-yr	1-yr	2-yr	3-yr
4	248	236	236	1,000	500	Waived	2,000	1,000	500
6	248	236	236	1,000	500	Waived	2,000	1,000	500
8	248	236	236	1,000	500	Waived	2,000	1,000	500
10	248	236	236	1,000	500	Waived	2,000	1,000	500
20	248	236	236	1,000	500	Waived	2,000	1,000	500
30	283	269	269	1,000	500	Waived	2,000	1,000	500
40	298	283	269	1,000	500	Waived	2,000	1,000	500
50	326	310	294	1,000	500	Waived	2,000	1,000	500
60	411	391	371	1,000	500	Waived	2,000	1,000	500
70	411	391	371	1,000	500	Waived	2,000	1,000	500
80	521	495	470	1,000	500	Waived	2,000	1,000	500
90	548	521	495	1,000	500	Waived	2,000	1,000	500
100	617	586	557	1,000	500	Waived	2,000	1,000	500
200	706	671	637	1,000	500	Waived	2,000	1,000	500
300	1,030	979	930	1,000	500	Waived	2,000	1,000	500
400	1,042	990	940	1,000	500	Waived	2,000	1,000	500
500	1,044	991	942	1,000	500	Waived	2,000	1,000	500
600	1,261	1,198	1,138	1,000	500	Waived	2,000	1,000	500
700	1,391	1,322	1,256	1,000	500	Waived	2,000	1,000	500

800	1,676	1,592	1,512	1,000	500	Waived	2,000	1,000	500
900	1,806	1,715	1,630	1,000	500	Waived	2,000	1,000	500
1000	2,056	1,953	1,856	1,000	500	Waived	2,000	1,000	500

g) Ethernet Line Point-to-Point

Bandwidth (Mbps)	MRC (\$ per circuit)			Standard OTC (\$ per circuit)			Express OTC (\$ per circuit)		
	1-yr	2-yr	3-yr	1-yr	2-yr	3-yr	1-yr	2-yr	3-yr
10	513	468	454	1,500	Waived	Waived	3,000	1,500	1,500
20	513	468	454	1,500	Waived	Waived	3,000	1,500	1,500
30	516	473	458	1,500	Waived	Waived	3,000	1,500	1,500
40	549	522	494	1,500	Waived	Waived	3,000	1,500	1,500
50	636	604	573	1,500	Waived	Waived	3,000	1,500	1,500
60	723	687	650	1,500	Waived	Waived	3,000	1,500	1,500
70	810	769	729	1,500	Waived	Waived	3,000	1,500	1,500
80	896	852	807	1,500	Waived	Waived	3,000	1,500	1,500
90	984	934	885	1,500	Waived	Waived	3,000	1,500	1,500
100	1,070	1,016	963	1,500	Waived	Waived	3,000	1,500	1,500
200	1,540	1,463	1,386	1,500	Waived	Waived	3,000	1,500	1,500
300	1,580	1,501	1,422	1,500	Waived	Waived	3,000	1,500	1,500
400	1,710	1,625	1,539	1,500	Waived	Waived	3,000	1,500	1,500
500	1,810	1,720	1,629	1,500	Waived	Waived	3,000	1,500	1,500
600	1,937	1,840	1,743	1,500	Waived	Waived	3,000	1,500	1,500
700	2,065	1,962	1,859	1,500	Waived	Waived	3,000	1,500	1,500

800	2,192	2,082	1,973	1,500	Waived	Waived	3,000	1,500	1,500
900	2,319	2,203	2,087	1,500	Waived	Waived	3,000	1,500	1,500
1000	2,446	2,324	2,201	1,500	Waived	Waived	3,000	1,500	1,500

h) Ethernet Line Point to Multipoint Tail End

Bandwidth (Mbps)	MRC (\$ per circuit)			Standard OTC (\$ per circuit)			Express OTC (\$ per circuit)		
	1-yr	2-yr	3-yr	1-yr	2-yr	3-yr	1-yr	2-yr	3-yr
10	220	209	198	1,000	Waived	Waived	2,000	1,000	1,000
20	270	257	243	1,000	Waived	Waived	2,000	1,000	1,000
30	306	291	275	1,000	Waived	Waived	2,000	1,000	1,000
40	360	342	324	1,000	Waived	Waived	2,000	1,000	1,000
50	396	376	356	1,000	Waived	Waived	2,000	1,000	1,000
60	423	402	381	1,000	Waived	Waived	2,000	1,000	1,000
70	445	423	401	1,000	Waived	Waived	2,000	1,000	1,000
80	450	428	405	1,000	Waived	Waived	2,000	1,000	1,000
90	456	433	410	1,000	Waived	Waived	2,000	1,000	1,000
100	470	447	423	1,000	Waived	Waived	2,000	1,000	1,000
200	805	765	725	1,000	Waived	Waived	2,000	1,000	1,000
300	905	860	815	1,000	Waived	Waived	2,000	1,000	1,000
400	1,080	1,026	972	1,000	Waived	Waived	2,000	1,000	1,000
500	1,220	1,159	1,098	1,000	Waived	Waived	2,000	1,000	1,000
600M	1,380	1,311	1,242	1,000	Waived	Waived	2,000	1,000	1,000

700M	1,520	1,444	1,368	1,000	Waived	Waived	2,000	1,000	1,000
800M	1,660	1,577	1,494	1,000	Waived	Waived	2,000	1,000	1,000
900M	1,800	1,710	1,620	1,000	Waived	Waived	2,000	1,000	1,000
1000M	1,940	1,843	1,746	1,000	Waived	Waived	2,000	1,000	1,000

i) Reconfiguration Charge

Service	OTC (\$)
Meg@POP IPVPN elite or Ethernet link IP-Reconfiguration	90
Ethernet Line Reconfiguration	90