

**Effective Date:** 12 November 2019

**Name of Service:** Singtel Gigawave and MetroEthernet Service.  
*For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Gigawave and MetroEthernet service scheme  
**(“Customised Scheme”)**

**Prices (including discounts):**

**Gigawave (With effect from 31 August 2020)**

<b>Service Description</b>	<b>Minimum Quantity</b>	<b>MRC (in SGD)</b>	<b>OTC (standard) (in SGD)</b>	<b>MRC (in USD)</b>	<b>OTC (standard) (in USD)</b>
1.25Gbps Gigawave International Gateway Access (Gigabit Ethernet)	10	\$2,827	\$2,000 (per site)	\$2,063	\$1,460 (per site)
10Gbps Gigawave International Gateway Access (10 Gigabit Ethernet)		\$4,500	\$2,000 (per site)	\$3,284	\$1,460 (per site)
10Gbps Gigawave standard (STM64/Fibre Channel/ 10 Gigabit Ethernet)		\$5,500	\$4,000 (per circuit)	\$4,014	\$2,920 (per circuit)
10Gbps Gigawave with Exchange Diversity (STM64/Fibre Channel/ 10 Gigabit Ethernet)		\$5,500	\$4,000 (per circuit)	\$4,014	\$2,920 (per circuit)
10Gbps Gigawave with Path Diversity (STM64/Fibre Channel/ 10 Gigabit Ethernet)		\$5,500	\$4,000 (per circuit)	\$4,014	\$2,920 (per circuit)
10Gbps Gigawave DC to DC (STM64/Fibre Channel/ 10 Gigabit Ethernet)		\$5,355	\$4,000 (per circuit)	\$3,908	\$2,920 (per circuit)
1.25 Gbps Gigawave (Fibre Channel/Gigabit Ethernet)		\$3,250	\$4,000 (per circuit)	\$2,372	\$2,920 (per circuit)
1.25 Gbps Gigawave with Exchange Diversity		\$3,250	\$4,000 (per circuit)	\$2,372	\$2,920 (per circuit)

(Fibre Channel/Gigabit Ethernet)					
1.25Gbps Gigawave with Path Diversity (Fibre Channel/Gigabit Ethernet)		\$3,250	\$4,000 (per circuit)	\$2,372	\$2,920 (per circuit)

MetroEthernet Point-to-Multipoint (PTMP) – tail-end

Service Bandwidth	MRC (in SGD)	MRC (in USD)	OTC (per site)
2Mbps	\$323	\$236	Waived for standard
4Mbps	\$391	\$286	
6Mbps	\$459	\$335	
8Mbps	\$544	\$397	
10Mbps	\$629	\$459	
20Mbps	\$702	\$512	
30Mbps	\$736	\$537	
40Mbps	\$771	\$563	
50Mbps	\$806	\$588	
100Mbps	\$1,202	\$877	
200Mbps	\$1,231	\$898	
300Mbps	\$1,650	\$1,204	
400Mbps	\$1,834	\$1,339	
500Mbps	\$2,019	\$1,473	
600Mbps	\$2,146	\$1,566	
700Mbps	\$2,274	\$1,660	
800Mbps	\$2,402	\$1,753	
900Mbps	\$2,530	\$1,846	
1Gbps	\$2,658	\$1,939	

MetroEthernet PTMP with Exchange Diversity – tail-end

Service Bandwidth	MRC (in SGD)	MRC (in USD)	OTC (per site)
2Mbps	\$323	\$236	Waived for standard
4Mbps	\$391	\$286	
6Mbps	\$459	\$335	
8Mbps	\$544	\$397	
10Mbps	\$629	\$459	
20Mbps	\$702	\$512	
30Mbps	\$736	\$537	

40Mbps	\$771	\$563	
50Mbps	\$806	\$588	
100Mbps	\$1,202	\$877	
200Mbps	\$1,231	\$898	
300Mbps	\$1,650	\$1,204	
400Mbps	\$1,834	\$1,339	
500Mbps	\$2,019	\$1,473	
600Mbps	\$2,146	\$1,566	
700Mbps	\$2,274	\$1,660	
800Mbps	\$2,402	\$1,753	
900Mbps	\$2,530	\$1,846	
1Gbps	\$2,658	\$1,939	

MetroEthernet PTMP with Path Diversity – tail-end

<b>Service Bandwidth</b>	<b>MRC (in SGD)</b>	<b>MRC (in USD)</b>	<b>OTC (per site)</b>
2Mbps	\$323	\$236	Waived for standard
4Mbps	\$391	\$286	
6Mbps	\$459	\$335	
8Mbps	\$544	\$397	
10Mbps	\$629	\$459	
20Mbps	\$702	\$512	
30Mbps	\$736	\$537	
40Mbps	\$771	\$563	
50Mbps	\$806	\$588	
100Mbps	\$1,202	\$877	
200Mbps	\$1,231	\$898	
300Mbps	\$1,650	\$1,204	
400Mbps	\$1,834	\$1,339	
500Mbps	\$2,019	\$1,473	
600Mbps	\$2,146	\$1,566	
700Mbps	\$2,274	\$1,660	
800Mbps	\$2,402	\$1,753	
900Mbps	\$2,530	\$1,846	
1Gbps	\$2,658	\$1,939	

MetroEthernet Point-to-point (PTP) (With effect from 9 March 2021)

<b>Service Bandwidth</b>	<b>MRC (in SGD)</b>	<b>OTC (\$ per site) (in SGD)</b>
1Gbps	\$3,250	<b>Standard: Waived</b>
2Gbps	\$6,618	
4Gbps	\$7,434	
10Gbps	\$9,883	

MetroEthernet PTP with Exchange Diversity (With effect from 9 March 2021)

<b>Service Bandwidth</b>	<b>MRC (in SGD)</b>	<b>OTC (\$ per site) (in SGD)</b>
1Gbps	\$3,250	<b>Standard: Waived</b>
2Gbps	\$6,618	
4Gbps	\$7,434	
10Gbps	\$9,883	

MetroEthernet PTP with Path Diversity (With effect from 9 March 2021)

<b>Service Bandwidth</b>	<b>MRC (in SGD)</b>	<b>OTC (\$ per site) (in SGD)</b>
1Gbps	\$3,250	<b>Standard: Waived</b>
2Gbps	\$6,618	
4Gbps	\$7,434	
10Gbps	\$9,883	

MetroEthernet PTP (10G Port) (With effect from 11 November 2021)

<b>Service</b>	<b>Monthly Recurring Charge (MRC) (in SGD)</b>	<b>One-Time Charge (OTC) (\$ per site) (in SGD)</b>
1Gbps MetroEthernet Point-to-Point (PTP) (Using 10G Port)	\$4,230	Waived
1Gbps MetroEthernet Point-to-Point (PTP) with Exchange Diversity (Using 10G Port)		

1Gbps MetroEthernet Point-to-Point (PTP) with Path Diversity (Using 10G Port)		
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The customised tariffs will be applicable to all new, renewed, and/or upgraded Gigawave and MetroEthernet circuits subscribed under the Customised Scheme.

For MetroEthernet circuits, the customer is eligible for a waiver of MetroEthernet PTMP head-end circuits (standard, Exchange Diversity and/or Path Diversity) MRC and OTC, subject to the following conditions:

- a. The customer has or is willing to subscribe to a minimum of 100 MetroEthernet PTMP tail-end circuits;
- b. The customer must commit to a total tail-end circuit bandwidth of at least 50% of the free head-end bandwidth; and
- c. Singtel reserves the right to activate a new head-end circuit only when the utilisation of the existing head-end circuit(s) is at 70%.

The MRC, OTC and configuration charges for the Multiple VLAN value-added service, applicable to MetroEthernet PTMP tail-end circuits only, will also be waived.

If the customer does not meet the criteria for a free MetroEthernet PTMP head-end circuit(s), the following MetroEthernet PTMP head-end circuit(s) (standard, Exchange Diversity and/or Path Diversity) MRC will apply:

Service Bandwidth	MRC (in SGD)	MRC (in USD)	OTC (per site)
1Gbps	\$2,658	\$1,940	Waived for standard
4Gbps	\$6,487	\$4,734	
5Gbps	\$6,986	\$5,098	
10Gbps	\$8,982	\$6,555	

**Terms and Conditions:**

1. The contract term of the Customised Scheme is three (3) years.
2. The minimum contract term of the services subscribed under the Customised Scheme is one (1) year.
3. **(With effect from 11 November 2021)** The customer shall subscribe to the minimum quantity of Gigawave circuits as specified under the Customised Scheme.

4. **(With effect from 11 November 2021)** Services subscribed and spending by the customer and its related companies can be combined to meet the minimum volume and spending required.
5. The service(s) subscribed under the Customised Scheme are subject to resource availability.
6. The customer is not allowed to resell the service(s) subscribed under the Customised Scheme.
7. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
8. The customer shall be eligible for a premature termination charge (**PTC**) waiver of up to 15 MetroEthernet PTMP tail-end circuits subscribed under the Customised Scheme.
9. Subject to the above, if the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), prevailing PTC shall apply.
10. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed to the Customised Scheme.
11. All other standard prices, terms and conditions of the Singtel Gigawave and MetroEthernet services shall remain applicable.

**Eligibility:**

**(With effect from 11 November 2021)** The Customised Scheme is offered to all similarly situated customers and its related companies who satisfy the following criteria:

- a) has or is willing to commit to a minimum annual revenue spending of \$11 million on Singtel services;
- b) has or is willing to subscribe to a minimum of 100 MetroEthernet PTMP tail-end circuits; and
- c) accept the terms and conditions of the Customised Scheme in its entirety.