

Effective Date: 23 November 2020

Name of Service: Singtel Meg@POP and Cloud Connect Service. *For more information refer to www.singtel.com.*

Description: Customised Meg@POP and Cloud Connect Service Scheme (**Customised Scheme**)

Prices (including discounts):

a. Meg@POP mLink Standard service scheme (Data Bundle) – per SIM card basis

Bandwidth (up to)	Data Bundle	Monthly Recurring Charge (MRC) (\$ per unit)	One Time Charge (OTC) (\$ per unit)
7.2Mbps Download / 1.5Mbps Upload	1GB	\$4	Waived
	5GB	\$11.80	Waived
	10GB	\$22.50	Waived
	Excess Data Charges	\$0.1/MB capped at \$120	N.A.

b. Meg@POP mLink Data Pool Scheme (inclusive of SIM card)

Data Pool (size)	MRC (\$ per pool)	OTC (\$ per pool)
10GB	\$230	Waived
50GB	\$408	Waived
100GB	\$612.40	Waived
500GB	\$2,247.70	Waived
1000GB	\$4,491.80	Waived
Excess Data Charges	\$0.0073/MB	N.A.
Additional SIM card (7.2Mbps download / 1.5Mbps upload)	Waived	\$5/SIM

(With effect from 5 July 2021) In the event that any Meg@POP mLink service has coverage issues, the customer will be allowed to migrate to 5Mbps Meg@POP eLite service as follows:

Service	MRC (\$ per circuit)	OTC (\$ per circuit)
5Mbps Meg@POP eLite (1-year contract term)	\$60	\$500 (Standard)
(with effect from 1 September 2021) 5Mbps Meg@POP eLite (3-year contract term)	\$50	\$500 (Standard)

(With effect from 5 July 2021) As part of the migration, the PTC for the affected Meg@POP mLink circuits will be waived.

(With effect from 5 July 2021) The customer must subscribe to a combined minimum of 800 SIM cards and/or circuits across the Meg@POP mLink Data Bundle, Meg@POP mLink Data Pool and Meg@POP eLite services.

The Meg@POP mLink Data Pool service is inclusive of free SIM cards up to a combined total of 800 SIM cards between Meg@POP mLink Data Bundle and Meg@POP mLink Data Pool services. For any additional SIM cards beyond 800, additional SIM card charges for Meg@POP mLink Data Pool service shall apply per the pricing table above.

The customer is allowed to migrate circuits from mLink Data Bundle to mLink Data Pool and vice versa within the circuit contract term without incurring any premature termination charges. Under such scenarios, the customer will continue on the remaining contract term.

c. Meg@POP IPVPN EthernetLink and Cloud Connect

Service	Bandwidth	Minimum Quantity	MRC	OTC (\$ per site)
Meg@POP IPVPN EthernetLink	50M	2	\$492.20	Waived
	100M		\$684	
	200M		\$954	
	300M		\$1,260	
	400M		\$1,473	
	500M		\$1,686	
Meg@POP IPVPN EthernetLink with Exchange Diversity	50M		\$505.30	
	100M		\$705	
	200M		\$983	
	300M		\$1,298	
	400M		\$1,517	
	500M		\$1,737	

Cloud Connect (IPVPN)	50M	2	\$210	Waived
	100M		\$245	
	200M		\$280	
	300M		\$315	
	400M		\$357	
	500M		\$441	

	OTC (\$ per site)
Relocation charges for Meg@POP IPVPN EthernetLink (Standard/Exchange Diversity)	\$1,000

The customised tariffs will be applicable to all new, renewed, migrated and/or upgraded Meg@POP and Cloud Connect circuits subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is one (1) year with an option to extend another two (2) years.
2. **(with effect from 1 September 2021)** The contract term of the services subscribed under the Customised Scheme is minimum one (1) year unless otherwise stated.
3. The customer shall not resell the services subscribed under the Customised Scheme.
4. The services offered under the Customised Scheme are subject to resource availability.
5. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
6. No other discounts including, but not limited to, term, volume and discretionary discounts, shall apply.
7. All other standard prices, terms and conditions of the Singtel Meg@POP and Cloud Connect services shall apply.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer is liable for a premature termination charge (PTC) of 100% of the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) **(With effect from 5 July 2021)** subscribes to a combined minimum of 800 SIM cards and/or circuits across the Meg@POP mLink Data Bundle, Meg@POP mLink Data Pool and Meg@POP eLite services;
- b) currently has (together with its parent account) a combined minimum annual spend of S\$6 million on Singtel services; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.