Effective Date:	21 October 2021		
Name of Service:	Singtel Meg@POP Service. For more information refer to www.singtel.com.		
Description:	Customised Meg@POP Service Scheme (Customised Scheme)		

Prices (including discounts):

Service(s)	Quantity	Monthly Recurring Charge (MRC) (\$ per circuit)	One-Time Charge (OTC) (\$ per circuit)
1Mbps Meg@POP eLite	Minimum 300 (to be shared in	\$73	Standard: Waived
5Mbps Meg@POP eLite	any combination)	\$112	Standard: Waived
mLink SIM with 500GB Data Pool	Minimum 300	\$4/SIM*	Waived
20Mbps Standard Meg@POP IPVPN EthernetLink	Maximum 8	Waived	Standard: Waived
20Mbps Meg@POP IPVPN EthernetLink with Path Diversity	Maximum 6	Waived	Standard: Waived
100Mbps Standard Meg@POP IPVPN EthernetLink	Minimum 10	\$980	Standard: Waived
100Mbps Meg@POP IPVPN EthernetLink with Path Diversity	Minimum 5 (to be shared in any combination)	\$980	Standard: Waived
100Mbps Meg@POP IPVPN EthernetLink with Exchange Diversity		\$980	Standard: Waived

*User can choose any of the speeds available for the SIM cards at 7.2Mbps, 21Mbps, 75Mbps and 150Mbps.

The OTC for upgraded circuits will be waived.

The proposed customised tariffs will be applicable to all new, renewed and upgraded Meg@POP circuits subscribed under the Customised Scheme.

Terms and Conditions:

- 1. The contract term of the Customised Scheme is two (2) years.
- 2. The contract term for services subscribed under the Customised Scheme is two (2) years.
- 3. The customer shall subscribe to the minimum circuit requirements as specified under the Customised Scheme.
- 4. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
- 5. The services offered under the Customised Scheme are subject to resource availability. In the event where Meg@POP IPVPN EthernetLink with Path Diversity circuits are not available, Singtel will provide the customer with a Meg@POP IPVPN EthernetLink with Exchange Diversity service at the same MRC.
- 6. Upon site survey confirmation, in-building Meg@POP EthernetLink with Path Diversity circuits shall only be provided on different paths if there are two (2) separate lead-ins and two (2) separate risers that lead to the same location. In the event where Meg@POP IPVPN EthernetLink with Path Diversity circuits are not available, Singtel will provide the customer with a Meg@POP IPVPN EthernetLink with Exchange Diversity service at the same MRC.
- 7. The customer shall not resell the services subscribed under the Customised Scheme.
- 8. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed to the Customised Scheme.
- 9. All other standard prices, terms and conditions of Singtel Meg@POP service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme before the end of the contract term, the customer will be liable for prevailing premature termination (**PTC**) charges of 100% of the remaining contract term.

Notwithstanding the above, the customer may enjoy a PTC waiver for up to 20 sites (each site comprises of a 5Mbps Meg@POP eLite circuit and a mLink SIM) within the contract term of the Customised Scheme, subject to the following conditions of subscriptions:

a) ten (10) circuits of 100Mbps Standard Meg@POP IPVPN EthernetLink;

- b) five (5) circuits of 100Mbps Meg@POP IPVPN EthernetLink with Exchange Diversity/ Path Diversity;
- c) six (6) circuits of 20Mbps Meg@POP IPVPN EthernetLink with Exchange Diversity;
- d) 300 circuits of 5Mbps Meg@POP eLite; and
- e) 300 circuits of mLink SIM with 500GB Data Pool

For details, refer to <u>www.singtel.com</u>

Eligibility:

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) has a minimum revenue spend of \$8 million on Singtel services in the past 12 months prior to the start of the customer's agreement; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety