

Effective Date: 6 July 2018

Name of Service: Singtel ISDN Services. *For more information refer to www.singtel.com*

Description: Customised ISDN Service Scheme (**Customised Scheme**)

Prices (including discounts):

Service	Minimum Quantity	MRC (\$ per unit)	Express OTC
ISDN30	(with effect from 10 September 2018) 70	\$324	Waived
DDI (Direct Dial In) Number	700	List price	Waived
DDI Regroup	10	N.A.	Waived
Number Retention Service (NRS)	1	Waived	Waived
Dual Powered MUX	(with effect from 10 September 2018) 10	Waived	Waived
Caller Number Display	1	(with effect from 10 September 2018) \$72	Waived
Multi-Line Hunting	1	(with effect from 10 September 2018) \$31.50	Waived
(with effect from 1 August 2018) External Relocation	N.A.	N.A.	Waived (Express provisioning scheme)
(with effect from 1 August 2018) Switch Diversity	N.A.	(with effect from 10 September 2018) \$324	Waived

(with effect from 10 September 2018) Caller Number Non-Display <ul style="list-style-type: none"> • Permanent (default) • Per call activation Controllable	1	\$72	Waived
(with effect from 10 September 2018) Exchange Diversity	1	\$360	N.A.

The customised tariffs will be applicable to all new, renewed, upgraded and/or migrated ISDN circuits subscribed under the Customised Scheme.

The customer is eligible for a ramp-up period of two and a half (2.5) years within which to subscribe to the minimum quantities prescribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years.
2. The contract term of the services subscribed under the Customised Scheme is three (3) years.
3. **(with effect from 10 August 2021)** Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
4. All services are subject to resource availability.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed to under the Customised Scheme.
7. All other standard prices, terms and conditions of the Singtel ISDN service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for the prevailing premature termination charge.

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a. must have or is willing to subscribe to the minimum quantities prescribed under the Customised Scheme;
- b. must currently have or be willing to commit to a minimum annual revenue spend of S\$1.5million on ISDN services; and
- c. accepts the terms and conditions of the Customised Scheme in its entirety.