

Effective Date: 6 December 2019

Name of Service: Singtel Gigawave Service. *For more information refer to www.singtel.com*

Description: Customised Gigawave Service Scheme (**Customised Scheme**)

Prices (including discounts):

Service	Contract Term (Years)	Monthly Recurring Charge (MRC)	One Time Charge (OTC)
(with effect from 23 January 2020) 1.25Gbps Enhanced Gigawave (10 Gigabit Ethernet)	3	USD\$2,662 or SGD\$3,600	Waived (standard)
(with effect from 23 January 2020) 2Gbps Enhanced Gigawave (10 Gigabit Ethernet)	1	USD\$4,170 or SGD\$5,640	USD\$1,479 or SGD\$2,000 (standard)

The customised tariffs will be applicable to all new, renewed and upgraded Gigawave circuits subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years.
2. The contract term of the services subscribed under the Customised Scheme is as per the pricing table.
3. The services subscribed under the Customised Scheme are subject to resource availability.
4. The customer is not allowed to resell the services subscribed under the Customised Scheme.
5. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
6. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.

7. Where the customer has subscribed to 1.25Gbps Enhanced Gigawave circuit(s) under the Customised Scheme and during the circuit contract term wishes to upgrade to 2Gbps Enhanced Gigawave circuit(s) under the Customised Scheme, any applicable premature termination charges (**PTC**) shall be waived. For the avoidance of doubt, the upgraded circuit will follow the remaining of the original circuit contract term. Where the remaining contract term is less than 12 months, the upgraded circuit will have a contract term of 12 months.
8. Subject to the above, in the event that the customer terminates any service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for prevailing PTC.
9. All other standard prices, terms and conditions of the Singtel Gigawave service shall remain applicable.

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) subscribes to a minimum of one (1) 1.25Gbps Enhanced Gigawave circuit under the Customised Scheme;
- b) currently has a minimum annual spend of \$6.5 million on Singtel services;
and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.