

Effective Date: 25 March 2020

Name of Service: Singtel Dark Fibre Service. *For more information refer to www.singtel.com.*

Description: Customised Dark Fibre Service Scheme
(**Customised Scheme**)

Prices (including discounts):

Service	Contract Term (Year)	Minimum Quantity (Pairs)	MRC (\$ per pair)	OTC (\$ per pair)
Standard Dark Fibre / Dark Fibre with Path Diversity	1	48	\$1,595	Waived

The customised tariffs will be applicable to all new and renewed Dark Fibre circuits subscribed under the Customised Scheme.

The customer must have the same installation address for all Dark Fibre services subscribed under the Customised Scheme.

Service Level Agreement

The service availability rebate is as follows:

Outage (x)	Availability	Rebate (% of monthly rental)
6 hours < x ≤ 8 hours	≥ 98.89% to < 99.17%	10%
8 hours < x ≤ 15 hours	≥ 97.92 % to < 98.89%	20%
> 15 hours	<97.92%	30%

Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is one (1) year.
3. The customer shall not resell the services subscribed under the Customised Scheme “as is” or as a standalone Dark Fibre service but may use the service as part of its own network to offer its own service(s).
4. Both ends of the Dark Fibre service(s) must connect to a Data Centre.
5. The services offered under the Customised Scheme are subject to resource availability.

6. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
7. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
8. In the event of relocation, Singtel and the customer shall negotiate a relocation charge which will be submitted for IMDA's approval.
9. If the customer terminates the services subscribed under the Customised Scheme before the end of the contract term, the customer will be liable for a premature termination charge (**PTC**) of 100% of the MRC for the remaining contract term.
10. All other standard prices, terms and conditions of the commercial Singtel Dark Fibre service shall remain applicable.

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) subscribe to the minimum quantity prescribed under the Customised Scheme;
- b) is a duly licenced Facilities Based Operator or Services Based Operator or is a global and/or regional content aggregator; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.