

**Effective Date:** 8 January 2018

**Name of Service:** Singtel Dark Fibre and Gigawave Services. *For more information refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Dark Fibre and Gigawave Service Scheme  
(**Customised Scheme**)

**Prices (including discounts):**

<b>Service</b>	<b>Minimum Quantity</b>	<b>Monthly Recurring Charge (MRC)</b>	<b>One-Time Charge (OTC)</b>
Standard Dark Fibre	1 pair	\$7,000	\$10,000

The customised tariffs will be applicable to new and renewed Dark Fibre and Gigawave circuits subscribed under the Customised Scheme.

The OTC will also apply for a standard standard relocation of the Dark Fibre circuits subscribed under the Customised Scheme. For other relocation requirements e.g. parallel or internal relocation, Singtel and the customer shall negotiate a relocation charge which will be submitted for IMDA's approval.

The customer shall be eligible for up to two (2) free 1.25Gbps temporary Gigawave circuits under the Customised Scheme.

Gigawave circuits subscribed under the Customise Scheme shall revert to prevailing list upon expiry of the contract term for the Gigawave service.

**Terms and Conditions:**

1. The contract term of the Customised Scheme is five (5) years.
2. The contract term for the services subscribed under the Customised Scheme is as follows:
  - a. Dark Fibre: five (5) years.
  - b. Gigawave: up to a maximum of six (6) months.
3. The service(s) subscribed under the Customised Scheme are subject to resource availability.

4. The customer shall not resell the Dark Fibre service 'as is' or as a standalone Dark Fibre service but may use the service as part of its own network to offer its own service(s).
5. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
6. **(With effect from 6 March 2020)** Parallel relocation is subject to a Monthly Recurring Charge of \$7,000 and a One Time Charge of \$10,000 per pair.
7. **(With effect from 6 March 2020)** Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
8. All other standard prices, terms and conditions of the commercial Singtel Dark Fibre and Gigawave services shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates any of the services subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

**Eligibility:**

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) is a commercial bank or has similar technical and security requirements;
- b) subscribes to the minimum quantity of circuits as specified in the pricing table above;
- c) one end of each Dark Fibre pair must be connected to a Data Centre; and
- d) accepts the terms and conditions of the Customised Scheme in its entirety.