

Effective Date: 1 April 2018

Name of Service: Singtel BizVoice Service. *For additional details, refer to www.singtel.com*

Description: Customised BizVoice service scheme (“**Customised Scheme**”)

Prices (including discounts):

(with effect from 6 March 2020) Table A

Service Description	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per line)
BizVoice Basic Plan	690	\$10.80
BizVoice Executive Plan	60	\$12.50
Voicemail Package	750	Waived
Auto Attendant	1	\$5
BizVoice UC Add-on	NA	\$4

(with effect from 6 March 2020) Table B

Service Description	MRC (\$ per line)
BizVoice Basic Plan	\$10.80
BizVoice Executive Plan	\$12.50
Voicemail Package	Waived
BizVoice UC Add-on	\$4

The customised tariffs will be applicable to all new, renewed and upgraded Bizvoice circuits subscribed under the Customised Scheme.

Standard OTC will be waived.

Terms and Conditions:

1. The contract term of the Customised Scheme is five (5) years.
2. **(with effect from 6 March 2020)** The contract term of the services subscribed under the Customised Scheme are as follows:
 - a. Table A services: five (5) years
 - b. Table B services:
 - i. BizVoice Basic Plan and Executive Plan: minimum one (1) year
 - ii. Voicemail Package and BizVoice UC Add-on: minimum three (3) months
3. The services offered under the Customised Scheme are subject to resource availability.
4. The customer shall not resell the service subscribed under the Customised Scheme.

5. **(with effect from 6 March 2020)** Lines subscribed under the Customised Scheme will continue at customised prices after the expiry of the line contract term.
6. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed to the Customised Scheme.
7. All other standard prices, terms and conditions of the Singtel BizVoice service shall remain applicable.

Suspension and Termination Provisions:

In the event that the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for prevailing premature termination charges.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) is willing to subscribe the minimum quantities prescribed under the Customized Scheme; and
- b) accept the terms and conditions of the Customised Scheme in its entirety.