

Effective Date: 7 February 2020

Name of Service: Singtel Dark Fibre and MetroEthernet Service. *For more information refer to www.singtel.com*

Description: Customised Dark Fibre and MetroEthernet Scheme
(**Customised Scheme**)

Prices (including discounts):

a) Dark Fibre

| Service | Minimum Quantity (pairs) | Contract Term (Year) | Monthly Recurring Charge (MRC) (\$ per pair) | One Time Charge (OTC) (\$ per pair) |
|--|---------------------------------|-----------------------------|---|--|
| Standard Dark Fibre / Dark Fibre with Path Diversity | 8 | 1 | \$2,580 | Standard: Waived |

b) MetroEthernet

| Service | Minimum Quantity | Contract Term (Year) | Monthly Recurring Charge (\$ per circuit) | One Time Charge (OTC) (\$ per circuit) |
|---|-------------------------|-----------------------------|--|---|
| 500M Point to Point | 1 | 1 | \$2,760 | Standard: \$4,000 Express: \$4,000 |
| 500M Point to Point with Path Diversity | 1 | 1 | \$2,760 | Standard: \$4,000 Express: \$4,000 |

The customised tariffs will be applicable to all new and renewed circuits subscribed under the Customised Scheme.

Service Availability for Dark Fibre Service

| Outage (x) | Availability | Rebate (% of Monthly Rental) |
|---------------------|----------------------|---|
| 6 hrs < x <= 8 hrs | >=98.89% to < 99.17% | 10% |
| 8 hrs < x <= 15 hrs | >=97.92% to < 98.89% | 20% |
| x > 15 hrs | < 97.92% | 30% |

Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years.
2. The minimum contract term of the services subscribed under the Customised Scheme is one (1) year.
3. The customer shall not resell the service subscribed under the Customised Scheme.
4. Both ends of the Dark Fibre service(s) must connect to a data centre.
5. The service(s) subscribed under the Customised Scheme are subject to resource availability.
6. No other discounts, including but not limited to, term and volume discounts, shall be applicable to the service(s) subscribed under the Customised Scheme.
7. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
8. In the event of Dark Fibre service(s) relocation, the customer shall pay a relocation fee \$4,000 per pair.
9. All other standard prices, terms and conditions of the Singtel Dark Fibre and MetroEthernet services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.

refer to www.singtel.com

Eligibility

The Customised Scheme is offered all similarly situated customers who satisfy the following criteria:

- a) currently has at least 16 pairs of Dark Fibre;
- b) subscribes to the minimum quantities as per the respective pricing tables;
- c) is a duly licensed Facilities Based Operator (**FBO**) or Services Based Operator (**SBO**) in Singapore or Global and/or Regional Content Aggregator in Singapore; and
- d) accepts the terms and conditions of the Customised Scheme in its entirety.