**Effective Date:** 19 February 2020

Name of Service: Singtel Meg@POP, MetroEthernet, Gigawave,

ISDN, BizVoice and Cloud Connect Services. For

more information refer to www.singtel.com.

**Description:** Customised Meg@POP, MetroEthernet, Gigawave,

ISDN, BizVoice and Cloud Connect Service Scheme

(Customised Scheme)

## **Prices (including discounts):**

### MetroEthernet Point-to-Point

	Monthly	One Time
Bandwidth	Recurring	Charge (OTC)
(Mbps)	Charge (MRC)	(\$ per circuit)
	(\$ per circuit)	
2	712.00	Waived
4	920.00	Waived
6	1,160.00	Waived
8	1,280.00	Waived
10	1,400.00	Waived
20	1,448.00	Waived
30	1,680.00	Waived
40	1,912.00	Waived
50	2,080.00	Waived
60	2,368.00	Waived
70	2,664.00	Waived
80	2,960.00	Waived
90	3,248.00	Waived
100	3,472.00	Waived
200	3,568.00	Waived
300	3,744.00	Waived
400	3,904.00	Waived
500	4,080.00	Waived
1000	5,200.00	Waived

## Gigawave

Bandwidth (Gbps)	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
1	2,900.00	Waived
2	4,470.00	Waived

4	5,890.00	Waived
10	6,840.00	Waived
100	36,100.00	Waived

# Gigawave with Path Diversity

Bandwidth	Monthly Recurring	One Time Charge
(Gbps)	Charge (MRC) (\$ per circuit)	(OTC) (\$ per circuit)
1	3,520.00	Waived
2	5,360.00	Waived
4	7,070.00	Waived
10	7,360.00	Waived
100	43,320.00	Waived

## Meg@POP eLite

	Monthly	One Time
Bandwidth	Recurring	Charge (OTC)
(Mbps)	Charge (MRC)	(\$ per circuit)
	(\$ per circuit)	
5	128.00	Waived
10	140.00	Waived
20	160.00	Waived
30	176.00	Waived
40	200.00	Waived
50	216.00	Waived
60	240.00	Waived
70	256.00	Waived
80	272.00	Waived
90	280.00	Waived
100	288.00	Waived
200	320.00	Waived
300	440.00	Waived
400	560.00	Waived
500	720.00	Waived
600	840.00	Waived
700	960.00	Waived
800	1,080.00	Waived
900	1,200.00	Waived
1000	1,320.00	Waived

Meg@POP IPVPN EthernetLink

Recurring	Character (OTIC)
	Charge (OTC)
Charge (MRC)	(\$ per circuit)
	(4 <b>P</b> 01 011 0010)
	Waived
	Waived
1,050.00	Waived
1,200.00	Waived
1,500.00	Waived
1,800.00	Waived
2,100.00	Waived
2,400.00	Waived
2,700.00	Waived
3,000.00	Waived
3,300.00	Waived
3,600.00	Waived
3,900.00	Waived
· · · · · · · · · · · · · · · · · · ·	Waived
· · · · · · · · · · · · · · · · · · ·	Waived
·	Waived
7,200.00	Waived
	1,500.00 1,800.00 2,100.00 2,400.00 2,700.00 3,000.00 3,300.00 3,600.00 3,900.00 4,200.00 4,500.00 4,800.00

Meg@POP IPVPN EthernetLink Auto-Backup

	Monthly	One Time
Bandwidth	Recurring	Charge (OTC)
(Mbps)	Charge (MRC)	(\$ per circuit)
	(\$ per circuit)	

10	330.00	Waived
20	330.00	Waived
30	390.00	Waived
40	420.00	Waived
50	450.00	Waived
60	600.00	Waived
70	600.00	Waived
80	750.00	Waived
90	750.00	Waived
100	900.00	Waived
200	975.00	Waived
300	1,200.00	Waived
400	1,500.00	Waived
500	1,725.00	Waived
600	2,025.00	Waived
700	2,250.00	Waived
800	2,400.00	Waived
900	2,625.00	Waived
1000	2,850.00	Waived

Meg@POP IPVPN EthernetLink Auto-Backup with Exchange Diversity

	Monthly	One Time
Bandwidth	Recurring	Charge (OTC)
(Mbps)	Charge (MRC)	(\$ per circuit)
	(\$ per circuit)	
3	337.50	Waived
4	337.50	Waived
5	337.50	Waived
6	337.50	Waived
7	337.50	Waived
8	337.50	Waived
9	337.50	Waived
10	375.00	Waived
20	375.00	Waived
30	442.50	Waived
40	480.00	Waived
50	517.50	Waived
60	645.00	Waived
70	645.00	Waived
80	825.00	Waived
90	825.00	Waived
100	1,050.00	Waived
200	1,125.00	Waived
300	1,500.00	Waived
400	1,875.00	Waived
500	2,250.00	Waived

600	2,625.00	Waived
700	3,000.00	Waived
800	3,150.00	Waived
900	3,375.00	Waived
1000	3,600.00	Waived

Meg@POP IPVPN EthernetLink with Exchange Diversity

	Monthly	One Time
Bandwidth	Recurring	Charge (OTC)
(Mbps)	Charge (MRC)	(\$ per circuit)
	(\$ per circuit)	
10	536.25	Waived
20	536.25	Waived
30	637.50	Waived
40	682.50	Waived
50	735.00	Waived
60	877.50	Waived
70	877.50	Waived
80	1,170.00	Waived
90	1,170.00	Waived
100	1,365.00	Waived
200	1,560.00	Waived
300	1,950.00	Waived
400	2,340.00	Waived
500	2,730.00	Waived
600	3,120.00	Waived
700	3,510.00	Waived
800	3,900.00	Waived
900	4,290.00	Waived
1000	4,680.00	Waived

Meg@POP IPVPN EthernetLink with Path Diversity

Bandwidth (Mbps)	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
10	750.00	Waived
20	750.00	Waived
30	877.50	Waived
40	945.00	Waived
50	1,012.50	Waived
60	1,215.00	Waived
70	1,215.00	Waived
80	1,620.00	Waived

90	1,620.00	Waived
100	1,890.00	Waived
200	2,250.00	Waived
300	2,737.50	Waived
400	3,300.00	Waived
500	3,825.00	Waived
600	4,500.00	Waived
700	4,950.00	Waived
800	5,460.00	Waived
900	6,075.00	Waived
1000	6,600.00	Waived

## ISDN BizVoice

Service	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
ISDN30	324.00	Waived
Bizvoice Starter Plan	13.50	Waived
VAS Pack 1	Waived	Waived
VAS Pack 2	2.00	Waived
VAS Pack 3	6.00	Waived
UC Add On	4.00	Waived
Voice Mail	5.00	Waived

## Cloud Connect IPVPN

	Monthly	One Time
Bandwidth	Recurring	Charge (OTC)
(Mbps)	Charge (MRC)	(\$ per circuit)
	(\$ per circuit)	
10	250.00	Waived
50	300.00	Waived
100	350.00	Waived
200	400.00	Waived
300	450.00	Waived
400	510.00	Waived
500	630.00	Waived
600	680.00	Waived
700	700.00	Waived
800	750.00	Waived
900	800.00	Waived
1000	850.00	Waived

The customised tariffs will be applicable to all new, renewed and upgraded Meg@POP, MetroEthernet, Gigawave, ISDN and BizVoice and Cloud Connect circuits subscribed under the Customised Scheme.

#### **Terms and Conditions:**

- 1. The contract term of the Customised Scheme is three (3) years.
- 2. The contract term of services subscribed under the Customised Scheme is three (3) years.
- 3. The services offered under the Customised Scheme are subject to resource availability.
- 4. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
- 5. The customer shall not resell the services subscribed under the Customised Scheme "as is" or as standalone products.
- 6. No other discounts shall be applicable to the services subscribed under the Customised Scheme.
- 7. Customer is eligible for a premature termination charge (**PTC**) waiver for circuits subscribed under the Customised Scheme, subject to the condition that the applicable circuit has to fulfil at least two (2) years of its circuit contract term. If the customer terminates the services subscribed under the Customised scheme before fulfilling at least two (2) years, prevailing premature termination charges shall apply.
- 8. In the event that the customer wishes to carry out a one-time early renewal of all of its existing services with Singtel, the customer shall be eligible for a waiver of any applicable PTC, subject to the following conditions:
  - a) all applicable services subscribed by the Customer must undergo early renewal and be migrated to and/or subscribed under the Customised Scheme; and
  - b) The customer is entitled to this waiver once (1) only.
- 9. The customer will be eligible for a waiver of:
  - a) standard OTC charges;
  - b) standard OTC charges for hot and parallel relocations, for up to 50% of circuits every year; and

- c) PTC for up to 40% of circuits every year, as long as premature termination arises from the customer being unable to continue occupying the premises.
- 10. All other standard prices, terms and conditions of the Singtel Meg@POP, MetroEthernet, Gigawave, ISDN, BizVoice and Cloud Connect services shall remain applicable.

### Eligibility:

The Customised Scheme will be available to all similarly-situated customers and their subsidiaries who satisfy the following criteria:

- (a) currently has or willing to commit to minimum annual spending of \$1.75 million on Singtel services and
- (b) accept the terms and conditions of the Customised Scheme in its entirety.

For avoidance of doubt, circuits subscribed by similarly situated customers and their subsidiaries can be combined to meet the minimum annual spend. For similarly situated customers who wish to take up the Customised Scheme and similarly include its subsidiaries, it must define the list of subsidiaries.