	Scheme)			
Description:	Customised Meg@POP Service Scheme (Customis	sed		
Name of Service:	Singtel Meg@POP Service. For additional details, refer to <u>www.singtel.com</u>			
Effective Date:	2 December 2020			

## Prices (including discounts):

Service	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
Meg@POP eLite 10Mbps with Cisco RV215W	36	\$100	Standard: waived
Meg@POP IPVPN EthernetLink 60Mbps with Cisco C1111-4P	2	\$620	Standard: waived

The customised tariffs will be applicable to all new, renewed, upgraded, downgraded and/or migrated Meg@POP circuits subscribed under the Customised Scheme.

## **Terms and Conditions:**

- 1. The contract term of the Customised Scheme is five (5) years.
- 2. The contract term for the services subscribed under the Customised Scheme is a minimum of two (2) years.
- 3. The services offered under the Customised Scheme are subject to resource availability.
- 4. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
- 5. The customer shall not resell the services subscribed under the Customised Scheme.
- 6. The router bundled under the Customised Scheme is subject to stock availability. Singtel reserves the right to replace the router with another model of similar value. The Customised Scheme includes the circuit and router only. It excludes other charges such as installation and maintenance charges for the router.

- 7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
- 8. The customer shall be eligible for an external relocation OTC waiver of up to two (2) Meg@POP eLite circuits per year subscribed under the Customised Scheme.
- 9. The customer can terminate up to two (2) Meg@POP eLite circuits per year without incurring any PTC subject to the following conditions:
  - a) Termination is due to business closure; and
  - b) Circuits terminated have fulfilled at least one-and-a-half-year of their contract term.
- 10. All other standard prices, terms and conditions of the Singtel Meg@POP service, Meg@POP IPVPN eLite service and Meg@POP IPVPN EthernetLink service shall remain applicable.

## **Suspension and Termination Provisions:**

If the customer terminates the services subscribed under the Customised Scheme before the end of the contract term, the customer will be liable for a Premature Termination Charge (**PTC**) of 100% of the MRC for the remaining contract term.

For details, refer to <u>www.singtel.com</u>

## **Eligibility:**

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) subscribes to the minimum quantity of services specified under the Customised Scheme; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.