

Effective Date: 5 March 2020

Name of Service: Singtel BizVoice Services. *For more information refer to www.singtel.com*

Description: Customised BizVoice Service Scheme (**Customised Scheme**)

Prices (including discounts):

Service Description	Minimum Quantity	MRC (\$ per circuit)	OTC (\$ per circuit)
BizVouce UC Standalone Plan	80	\$8	Waived
Caller ID Mask		\$1	Waived

The customised tariffs will be applicable to all new, renewed, upgraded and migrated BizVoice service circuits subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years, with an option to extend for an additional duration of one (1) year, for a maximum of two (2) extensions.
2. The contract term for the services subscribed under the Customised Scheme is two (2) years.
3. The services offered under the Customised Scheme are subject to resource availability.
4. The customer shall not resell the services subscribed under the Customised Scheme.
5. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
6. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the Customised Scheme.
7. The premature termination charges (**PTC**) shall be waived for all services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel BizVoice service shall remain applicable.

Eligibility:

The Customised Scheme will be available to all similarly situated customers who satisfy the following criteria:

- a) subscribed to the minimum quantity prescribed under the Customised Scheme, failing which the circuits will revert to list price;
- b) accept the terms and conditions of the Customised Scheme in its entirety.