

**Effective Date:** 15 September 2020

**Name of Service:** Singtel Meg@POP Service.  
*For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Meg@POP service (“**Customised Scheme**”)

**Prices (including discounts):**

<b>Service</b>	<b>Minimum Quantity (circuit)</b>	<b>Monthly Recurring Charge (MRC) (\$ per bundle)</b>	<b>One Time Charge (OTC) (\$ per bundle)</b>
70M Meg@POP EthernetLink (bundled with HP MSR930 Router)	40	\$630	<b>Standard:</b> Waived <b>Express:</b> \$2,000
10M Meg@POP eLite (bundled with Cisco RV215W Router)		\$100	<b>Standard:</b> Waived <b>Express:</b> \$500
20M Meg@POP eLite (bundled with Cisco RV215W Router)		\$120	<b>Standard:</b> Waived <b>Express:</b> \$500

The customised tariffs will be applicable to all new, renewed, migrated and upgraded subscribed under the Customised Scheme.

**Terms and Conditions:**

1. The contract term of the Customised Scheme is five (5) years.
2. The contract term for the services subscribed under the Customised Scheme is minimum two (2) years.
3. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
4. The customer is not allowed to resell the services subscribed under the Customised Scheme “as is” or as a standalone Meg@POP product.
5. The services offered under the Customised Scheme are subject to resource availability.
6. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.

7. The router(s) bundled under the Customised Scheme is subject to availability of stock. Singtel reserves the right to replace the router with another model of similar value.
8. The customised tariffs include the circuit and router only. It excludes other charges such as installation and maintenance charges for the router.
9. The customer is entitled to a maximum of 5 relocation charge waiver per calendar year. Any additional relocation charge waiver is subject to the relocation request being submitted together with a contract renewal or upgrade under the Customised Scheme. For avoidance of doubt, for any relocation request beyond 5 and not submitted together with a contract renewal or upgrade under the Customised Scheme, the prevailing relocation charge will apply.
10. All other standard prices, terms and conditions of the Singtel Meg@POP service shall remain applicable.

### **Suspension and Termination Provisions:**

1. If the customer terminates the services subscribed under the Customised Scheme before the end of the contract term, the customer will be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term, except in situations where the termination of service arises from the closure of the shop(s), the PTC will be waived subject to a maximum of 5 PTC waivers per calendar year and the value of each waiver not exceeding 9 months of the circuit MRC. For avoidance of doubt, if the value of PTC waiver exceeds 9 months of the circuit MRC, Singtel will waive 9 months of the circuit MRC and customer will have to pay the remaining PTC amount.
2. In order to enjoy the PTC waiver above, the customer must produce documentary proof of the shop(s) closure.

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### **Eligibility:**

The Customised Scheme is offered to all similarly situated customers and their subsidiaries who satisfy the following criteria:

- a) subscribes to the minimum quantity as per the pricing table above; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.

For avoidance of doubt, circuits subscribed by similarly situated customers and their subsidiaries can be combined to meet the minimum circuit and spending requirements. For similarly situated customers who wish to take up the Customised Scheme and similarly include its subsidiaries, it must define the list of subsidiaries.