

**Effective Date:** 20 August 2020

**Name of Service:** Singtel MetroEthernet Service.  
*For more information refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised MetroEthernet Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

Service	MRC	OTC
Multiple VLAN (Q-in-Q tag)	Waived	Waived

The customised tariffs will be applicable to all new, renewed, upgraded and migrated MetroEthernet circuits subscribed under the Customised Scheme.

**Terms and Conditions:**

1. The contract term for the Customised Scheme is one (1) year.
2. The minimum contract term for the services subscribed under the Customised Scheme is one (1) month.
3. Each Multiple VLAN service subscribed under the Customised Scheme must be tagged to a MetroEthernet circuit. The contract term of the Multiple VLAN will be the same as the contract term of the MetroEthernet circuit subject to a minimum contract term of one (1) year.
4. When the MetroEthernet circuit to which the Multiple VLAN service is tagged is terminated or renewed, the Multiple VLAN service will be similarly terminated or renewed.
5. Service subscribed under the customised scheme will continue at the customised prices after expiry of the circuit contract term.
6. The services offered under the Customised Scheme are subject to resource availability.
7. The customer shall not resell the service subscribed under the Customised Scheme.
8. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.

9. If the customer terminates the Multiple VLAN service subscribed under the Customised Scheme during the contract term of the service or the Multiple VLAN service is terminated due to the termination of the MetroEthernet circuit to which it is tagged, the customer shall be liable for the prevailing premature termination charge for the Multiple VLAN service.
10. All other standard prices, terms and conditions of the Singtel MetroEthernet service shall remain applicable.

### **Eligibility**

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) has or is willing to commit to a minimum annual spend of \$4.5 million on Singtel Group services;
- b) is a duly licenced Facilities Based Operator (FBO) or Services-Based Operator (SBO); and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.