

Effective Date: 12 August 2020

Name of Service: Singtel SIP Trunking Service. *For more information refer to www.singtel.com.*

Description: Customised SIP Trunking Service Scheme
(**Customised Scheme**)

Prices (including discounts):

Service Description	Minimum Quantity	MRC	OTC
SIP Trunking Service with Bundled Access	1000	\$8 per concurrent call	\$1,000
Auto Failover with Bundled Access	1	\$1,200	\$1,500
DDI Number (per block of 10 numbers)	1	\$10	\$85
Caller ID	2	\$60	\$50
Load Share	1000	\$2 (per unit)	\$1,000

The customised tariffs will be applicable to all new and renewed SIP Trunking services subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is one (1) year.
2. The contract term of the services subscribed under the Customised Scheme is one (1) year. In the event that the underlying SIP Trunking line is terminated, all services subscribed under the Customised Scheme that are tied to the underlying SIP Trunking line will also be terminated.
3. The services offered under the Customised Scheme are subject to resource availability.
4. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.

5. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
6. If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.
7. All other standard prices, terms and conditions of the Singtel SIP Trunking service shall remain applicable.

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) is willing to subscribe to the minimum quantities prescribed under the Customised Scheme, failing which all services will revert to the prevailing list prices; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.