

Effective Date: 18 February 2020

Name of Service: Singtel BizVoice Service. *For additional details, refer to www.singtel.com*

Description: Customised BizVoice service scheme (“**Customised Scheme**”)

Prices (including discounts):

BizVoice

Service	Contract term	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
BizVoice Starter Plan	2 years	\$10.00	Waived (Standard)
BizVoice Starter Plan	3 years	\$8.00	Waived (Standard)
Starter Plan VAS Pack 1	Minimum three (3) months	\$2.00	Waived (Standard)
Starter Plan VAS Pack 2		\$4.00	Waived (Standard)
Starter Plan VAS Pack 3		\$6.00	Waived (Standard)

The customised tariffs shall apply to new and renewed BizVoice services subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term for the Customised Scheme is two (2) and three (3) years.
2. The contract term for the services subscribed under the Customised Scheme is three (3) years.
3. The service(s) subscribed under the Customised Scheme are subject to resource availability.
4. The customer shall not resell the services subscribed under the Customised Scheme.

5. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
6. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
7. If the customer terminates any of the services subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a Premature Termination Charge (**PTC**) of 100% of the remaining contract term.
8. All other standard prices, terms and conditions of the commercial Singtel BizVoice service shall remain applicable.

Eligibility:

The Customised Scheme is offered to all customers who satisfy the following criteria:

- a) is willing to subscribe to a minimum of (1) BizVoice Starter Plan;
- b) new or existing SingNet eVolve broadband customers; and
- c) accept the terms and conditions of the Customised Scheme in its entirety.