**Effective Date:** 15 July 2019

Name of Service: Singtel Gigawave and Meg@POP Services. For additional

details, refer to www.singtel.com

**Description:** Customised Gigawave and Meg@POP scheme

("Customised Scheme")

## **Prices (including discounts):**

| Service            | Minimum<br>Quantity | Monthly<br>Recurring<br>Charge (MRC) | One Time<br>Charge (OTC) |
|--------------------|---------------------|--------------------------------------|--------------------------|
| 10Gbps             |                     |                                      |                          |
| Gigawave           | 1                   | \$4,493                              | Standard:<br>Waived      |
| (one-end installed |                     |                                      |                          |
| at Data Centre)    |                     |                                      |                          |
| 20Mbps             |                     |                                      |                          |
| Meg@POP            |                     |                                      | C4 J J.                  |
| IPVPN              | 2                   | \$470                                | Standard:                |
| Ethernetlink with  |                     |                                      | Waived                   |
| C111-4P router     |                     |                                      |                          |

The customised tariffs will be applicable to all new, renewed, upgraded and/or migrated circuits subscribed under the Customised Scheme.

## **Terms and Conditions:**

- 1. The contract term of the Customised Scheme is three (3) years.
- 2. The contract term of the services subscribed under the Customised Scheme is minimum three (3) years for Gigawave circuits and minimum two (2) years for Meg@POP circuits.
- 3. The services offered under the Customised Scheme are subject to resource availability.
- 4. The customer shall not resell the services subscribed under the Customised Scheme.
- 5. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the contract term.
- 6. The router bundled under the Customised Scheme is subject to stock availability. Singtel reserves the right to replace the router with another model of similar value.

- 7. The Customised Scheme includes the circuit and router only. It excludes other charges such as installation and maintenance charges for the router.
- 8. Where the customer wishes to upgrade/migrate a circuit subscribed under the Customised Scheme during the circuit contract term (e.g. upgrade circuit bandwidth under a promotion) and requires a change of router to another router provided by Singtel, the customer will be subject to a one-time charge of \$350 and will be required to contract the upgraded circuit on a new contract term of at least two (2) years.
- 9. The customer is not allowed to resell the services subscribed under the Customised scheme "as is" or as a standalone Gigawave or Meg@POP product.
- 10. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
- 11. All other standard prices, terms and conditions of the Singtel Gigawave and Meg@POP services shall remain applicable.

## **Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a prevailing premature termination charge of 100% of the remaining contract term.

## Eligibility:

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) subscribes to the minimum quantity of services as specified in the pricing table, failing which, all services subscribed under the Customised Scheme shall revert to the prevailing list price; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.