

Effective Date: 22 May 2019

Name of Service: Singtel SIP Trunking Service. *For additional details, refer to www.singtel.com*

Description: Customised SIP Trunking Service Scheme (“**Customised Scheme**”)

Prices (including discounts):

Service	MRC	OTC
1 SIP Trunking with Bundled Access (60 concurrent calls) + 7 blocks of 10 SIP DDI Numbers + Caller ID	\$500	Waived (standard)

The customised tariffs will be applicable to all new, renewed, upgraded and/or migrated SIP Trunking services subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years.
2. The contract term of the services subscribed under the Customised Scheme is three (3) years.
3. The customer shall not resell the Customised Scheme “as is” or as a standalone SIP Trunking product.
4. The service(s) offered under the Customised Scheme are subject to resource availability.
5. If the customer terminates a service(s) subscribed under the Customised Scheme before the end of the contract term, the customer will be liable for a premature termination charge of 100% of the remaining contract value.
6. Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel SIP Trunking service shall remain applicable.

Eligibility:

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) is willing to subscribe to the minimum quantities prescribed under the Customised Scheme, failing which all services will revert to the prevailing list prices;
- b) migrates a minimum of 70 PhoneNet lines to the Customised Scheme;
- c) maintains a minimum annual spend of \$30,000 throughout the Customised Scheme; and
- d) accepts the terms and conditions of the Customised Scheme in its entirety.