

Effective Date: 1 March 2019

Name of Service: Singtel BizVoice and PhoneNet Service. *For additional details, refer to www.singtel.com*

Description: Customised BizVoice and PhoneNet service scheme (**“Customised Scheme”**)

Prices (including discounts):

PhoneNet

Each PhoneNet plan under the Customised Scheme offers a PhoneNet line bundled with selected value-added services (VAS):

Service Description	Minimum Quantity (Lines)	Contract Term (Years)	MRC Per Line	OTC Per Line
PhoneNet Plan 1	2,000	1	\$14	\$40
		2	\$14	\$40
		3	\$13.50	\$40
PhoneNet Plan 2		1	\$12.40	\$40
		2	\$ 12.40	\$40
		3	\$12	\$40

VAS	Plan 1	Plan 2
2 Digit Speed Dialling	Yes	-
3 Way Conference	Yes	-
Authorisation Code for IDD/STD	Yes	-
Call Waiting	Yes	-
Collect Call Screening	Yes	-
Caller ID (internal/external)	Yes	-
PhoneMail	Yes	-
Auto Call Back	Yes	Yes
Call Forward	Yes	Yes
Call Hold	Yes	Yes
Call Park	Yes	Yes
Call Pick Up - Directed	Yes	Yes
Call Transfer	Yes	Yes
Direct Inward Dialling	Yes	Yes
Distinctive Ringing	Yes	Yes
Music on Hold	Yes	Yes

Call Barring	Opt-in feature	Opt-in feature
Call pick Up - Group	Opt-in feature	Opt-in feature

BizVoice

Service Description	Contract Term	MRC Per Line	OTC Per Line
BizVoice Starter Plan	1 year	\$12	\$50
BizVoice Starter Plan	2 years	\$12	\$25
BizVoice Starter Plan	3 years	\$11.50	Waived
Starter Plan VAS Pack 1	Minimum 1 year	Waived	\$10
Starter Plan VAS Pack 2		\$1	\$10
Starter Plan VAS Pack 3		\$2	\$10
Voice Mail		Waived	Waived

The customised tariffs will be applicable to all new and renewed services subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years.
2. The contract terms of the services subscribed under the Customised Scheme are as per the pricing table.
3. The services offered under the Customised Scheme are subject to resource availability.
4. The customer is not allowed to resell the services subscribed under the Customised Scheme.
5. In the event that the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), prevailing premature termination charges shall apply.
6. For the avoidance of doubt, where a line is terminated, any VAS or VAS Pack associated with the line will also be terminated and the customer will be liable for any applicable PTC.
7. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
8. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.

9. All other standard prices, terms and conditions of the Singtel BizVoice and PhoneNet services shall remain applicable.

Eligibility:

The Customised Scheme is offered to all similarly situated customers and their associates who satisfy the following criteria:

- a) is willing to subscribe to a minimum of 2000 PhoneNet lines under the Customised Scheme; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.

For all similarly situated customers, circuits subscribed by the customer and its affiliates can be combined to meet the minimum circuit requirements.