

Effective Date: 22 February 2019

Name of Service: Singtel BizVoice Service. *For additional details, refer to www.singtel.com*

Description: Customised BizVoice service scheme (“**Customised Scheme**”)

Prices (including discounts):

Service	Minimum Quantity (Lines)	Monthly Recurring Charge (MRC)	One Time Charge (OTC)
BizVoice UC Plan	60 lines	\$12/ line	Standard: Waived

The proposed customised tariffs will be applicable to all new, renewed, upgraded and migrated BizVoice lines subscribed under the Customised Scheme.

The customer must meet the minimum quantity of 60 lines no later than six (6) months from the start of the Customised Scheme contract term failing which, all lines subscribed under the Customised Scheme will revert to the prevailing list price.

The customer is required to maintain the minimum quantity of 60 circuits for the duration of the Customised Scheme failing which, all lines subscribed under the Customised Scheme will revert to the prevailing list price.

Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is two (2) years.
3. The services offered under the Customised Scheme are subject to resource availability.
4. The customer is not allowed to resell the services subscribed under the Customised Scheme.
5. In the event that the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

6. SIP Trunking lines that are migrated to BizVoice services under the Customised Scheme shall be eligible for a 100% waiver of any applicable PTC.
7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel BizVoice services shall remain applicable.

Eligibility:

The Customised Scheme is offered to all similarly situated customers and their associates who satisfy the following criteria:

- a) is willing to subscribe to a minimum of 60 BizVoice UC Plan under the Customised Scheme; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.