

Effective Date: 10 November 2006

Name of Service: SingTel Meg@POP service

For additional details, refer to www.singtel.com under "Business Customers"

Description: Meg@POP EthernetLink Virtual Circuit ("EVC") service

Prices (including discounts):

The minimum contract term for the EVC service is one (1) month.

Monthly Recurring Charges ("MRC"):

256k - \$100; 512k - \$100; 768k - \$100; 1M - \$100; 2M - \$100; 3M - \$200; 4M - \$200; 5M - \$200; 6M - \$200; 7M - \$200; 8M - \$200; 9M - \$200; 10M - \$200; 20M - \$300; 30M - \$300; 40M - \$300; 50M - \$300; 60M - \$300; 70M - \$300; 80M - \$300; 90M - \$300; 100M - \$300; 200M - \$500; 300M - \$500; 400M - \$500; 500M - \$500; 600M - \$500; 700M - \$500; 800M - \$500; 900M - \$500; 1000M - \$500

One-Time Installation Charges: \$200 per EVC

Other discounts of up to 10% may be applicable based on factors and criteria such as total volume or capacity subscribed, contract value, total expenditure and/ or customer tenure.

Key Terms and Conditions:

1. The EVC service is only available on EthernetLink services of more than 3Mbps.
2. Each EVC must be tied to an EthernetLink port.
3. There are no restrictions on the number of EVCs supported by any single EthernetLink port. However, any excess traffic relative to the configured EthernetLink port speed will be dropped.
4. For customers who subscribe to Meg@POP IP Class of Service ("CoS") for EVC service, the following conditions shall apply:
 - a. **(With effect from 14 November 2018)** If the customer subscribes to Class of Service for EVC service, the sum of the subscribed bandwidth of all the EVCs can exceed the subscribed Ethernetlink port access bandwidth, but the sum of the actual bandwidth utilisation of all the EVCs must not exceed the subscribed Ethernetlink port access bandwidth.
5. Any customer may take up an EVC on an EthernetLink port subject to the written approval of the owner of the EthernetLink port.

6. All other standard terms and conditions for the retail and resale scheme of SingTel Meg@POP EthernetLink service remain applicable.

Suspension and Termination Provision:

In the event that the customer terminates the contract before the end of the contract term, the customer will be liable for premature termination charges of 100% of the MRC for the remaining contract term.

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Eligibility:

SingTel Authorised Resellers and Retail customers