

For additional Singtel WiFi 7 Router(s)

(If you're setting up a WiFi Mesh Network)

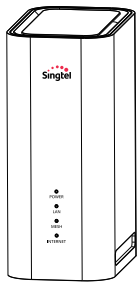
Method 1 – Pair via LAN Cable

- 1. Confirm LED on main router (connected to ONT/ONR) is solid green.
- 2. Connect LAN cable from any LAN port on the main router to WAN port on the second device.
- 3. Power on the second device by plugging it into the power outlet and press the ON button at the back of the device.
- 4. Please wait until Mesh LED is solid green to indicate successful pairing.
- 5. Reposition your second router anywhere in your house to boost coverage.

Method 2 – Pair via WPS

- 1. Confirm LED on main router (connected to ONT/ONR) is solid green.
- 2. Power on the second device by plugging it into the power outlet and press the ON button at the back of the device.
- 3. Press and hold the WPS button at the back of main router for 5 seconds, then do the same for the additional device.
- 4. Wait for at least 5 minutes for the Mesh LED to turn solid green on both devices. Once done, pairing is successful.
- 5. Reposition your second router anywhere in your house to boost coverage.

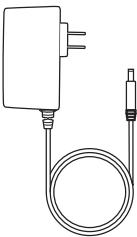
What’s in the box



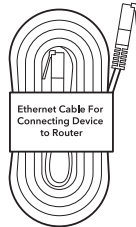
Router x 1



Quick Installation Guide x 1

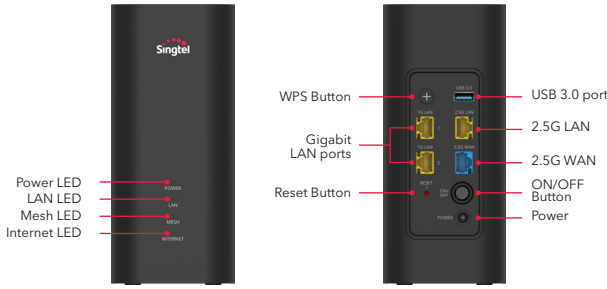


Power Cable x 1



Ethernet Cable x 1

Overview



LED	LED colour	Device Status
Power	Green	Router device is ready
	Flashing green	Factory reset
	Alt. flashing green/red	Firmware upgrade
	Red	System failure
	Flashing red	Router is booting up
Internet	Green	WAN connection is functioning
	Flashing green	Obtaining IP address
	Red	Internet connection failure
LAN	Green	Ethernet connection established
Mesh	Green	Mesh network connected
	Flashing green	Mesh pairing
	Red	Weak signal
	Flashing red	No mesh connectivity



WiFi 7 Router
RTM7230T-D171-SGST
Manufactured by Askey



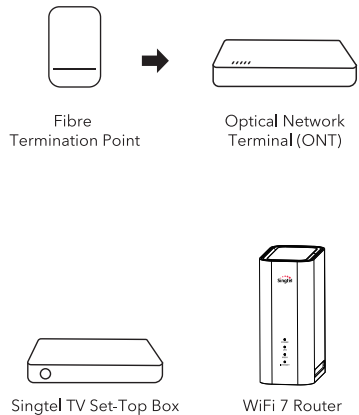
QUICK INSTALLATION GUIDE

Your quick & easy step-by-step guide.

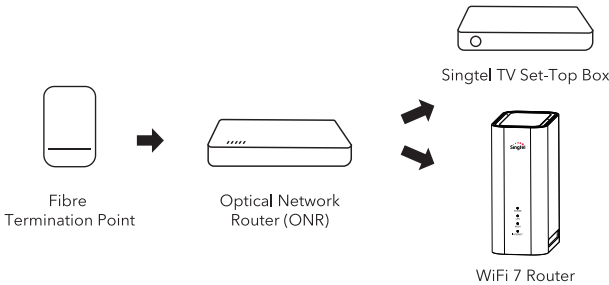
Installing Router (i)

There are 2 different set-ups in a Singtel Fibre Broadband Home. Please check your equipment type to confirm the set up.

Optical Network Terminal (ONT)



Optional Network Router (ONR)



Installing Router (ii)

1. Insert the Power Adapter into the WiFi Router's Power Port and plug it into the power outlet.
2. Connect one end of the Ethernet cable to the LAN 1 port on the ONT or ONR and the other to the WAN port of the router.

If you are using a XGS ONR, connect the Ethernet cable to the 10G LAN port on the ONR.

3. Power up the Router and wait for the internet LED to light up.
4. Green LED means your router has been set up and is ready for use either via WiFi or connected via LAN through the ethernet port.
5. Default WiFi username and password is printed on the device label found on the bottom of the router.

Optimal Placement

1. Router should be placed at a central location and unobstructed.
2. For optimal connection to eliminate WiFi dead spots, consider adding more Singtel WiFi 7 Routers.

Speak to a Singtel representative to learn more.

Device Safety

1. Keep the router away from any heating devices, dusty or wet environments.
2. Turn off the power, remove the power cord from the outlet, and keep your hands dry during installation.
3. Do not plug a phone jack connector into an ethernet port. This may damage the router.

Troubleshooting Steps

(If you encounter connectivity issues)

1. Turn off and on the WiFi on your device to reset the connection.
2. If the issue persists, reboot the router.
3. To factory reset, depress and hold the reset button on the bottom of the router for at least 8 seconds, then release. The router will be restored to its factory defaults.

For more information, visit singtel.com/routers-support or scan the QR code.

