

Overview

IDD to 9 destinations.

\$15 hi! Plan/hi! Monthly Plan.
Call up to 600 mins to 9 destinations.

- China/India/Malaysia 600 IDD mins
- Bangladesh 240 IDD mins
- Thailand 120 IDD mins
- Indonesia 90 IDD mins
- Vietnam 60 IDD mins
- Myanmar 36 IDD mins
- Philippines 40 IDD mins

\$12 hi! Plan/hi! Monthly Plan.
Call up to 500 mins to 9 destinations.

- China/India/Malaysia 500 IDD mins
- Bangladesh 200 IDD mins
- Thailand 100 IDD mins
- Indonesia 75 IDD mins
- Vietnam 50 IDD mins
- Myanmar 30 IDD mins
- Philippines 33 IDD mins

\$5 hi! Senior Plan/Monthly Plan.
Call up to 100 mins to 9 destinations.

- China/India/Malaysia 100 IDD mins
- Bangladesh 40 IDD mins
- Thailand 20 IDD mins
- Indonesia 15 IDD mins
- Vietnam 10 IDD mins
- Myanmar 6 IDD mins
- Philippines 6 IDD mins

\$5 IDD add-on.
Call up to 500 mins to 9 destinations.

- China/India/Malaysia 500 IDD mins
- Bangladesh 200 IDD mins
- Thailand 100 IDD mins
- Indonesia 75 IDD mins
- Vietnam 50 IDD mins
- Myanmar 30 IDD mins
- Philippines 33 IDD mins

\$3 IDD add-on.
Call up to 300 mins to 9 destinations.

- China/India/Malaysia 300 IDD mins
- Bangladesh 120 IDD mins
- Thailand 60 IDD mins
- Indonesia 45 IDD mins
- Vietnam 30 IDD mins
- Myanmar 18 IDD mins
- Philippines 20 IDD mins

How to make IDD calls

Call 019 <Country code> <Area code>

<Telephone number>

Destination	Country code	Rate/min
Bangladesh	880	\$0.03
China	86	\$0.01
India	91	\$0.01
Indonesia	62	\$0.07
Malaysia	60	\$0.01
Myanmar	95	\$0.17
Philippines	63	\$0.15
Thailand	66	\$0.05
Vietnam	84	\$0.10

Rates are rounded to the nearest cent.

Questions on IDD

1. What are the destinations covered by the hi! IDD Add-on?

These are the applicable IDD call destinations:

- Bangladesh
- China
- India
- Indonesia
- Malaysia
- Myanmar
- Philippines
- Thailand
- Vietnam

2. What are the hi! IDD Add-on charges?

Each hi! IDD Add-on costs \$3/\$5 and is valid for 30 days upon the date of purchase. All IDD calls are charged on a per-minute basis and will be deducted from the \$3/\$5 IDD Add-on credit.

3. How do I purchase the hi! IDD Add-on?

Simply proceed to any hi! Authorised Retailer to purchase the IDD Add-on. Alternatively, you can purchase on the Singtel hi! app using your wallet credits or through Credit/Debit card or eNETS payment option.

4. How do I make an IDD call?

To make IDD calls from Singapore, simply dial <019>

<Country code> <Area code> <Telephone number>.

5. Can I purchase multiple hi! IDD Add-ons at the same time?

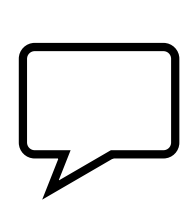
Yes! You can purchase 4 hi! IDD Add-ons at the same time.

6. Can I send out a Global SMS with the hi! IDD Add-on pack?

Sorry, hi! IDD credits cannot be used for sending Global SMS.

7. Can I rollover my unused IDD Add-on credits?

Unused IDD credits, up to a maximum limit of \$20, can be rolled over if you purchase another IDD Add-on pack before the expiry.



Need help?

Visit www.singtel.com/hi or chat with customer service using the Singtel hi! app. Alternatively, you can chat with our live hi! teammates daily from 9AM to 10PM.