



General Terms and Conditions

1. For re-contracting customers, kindly check your re-contract eligibility via My Singtel app > View Your Plan, dial *1688 (select Option 2 in the interactive SMS menu) or [My Account \(personal mobile lines only\)](#).
2. Purchase of the device is subjected to a 24-month mobile contract.
 - i. For mobile lines eligible for re-contract between the 6th to 11th month of the contract, an additional \$500 will be charged.
 - ii. For mobile lines eligible for re-contract between the 12th to 17th month of the contract, an additional \$350 will be charged.
 - iii. For mobile lines eligible for re-contract between the 18th to 20th month of the contract, an additional \$200 will be charged.
3. For Customers under the age of 18 years old, a guardian/guarantor is required to be present at the point of sign-up.
4. Any outstanding payments due to Singtel or your current mobile service provider should be cleared in order to be eligible to participate in Reservation and Purchase of the handset.
5. Foreigners holding a Work Permit, Social, Student or Dependent Pass will be required to pay a deposit per mobile line and validity should be 12 months and above. S Pass holders are only eligible to sign up for selected price plans and validity should be six (6) months and above. Employment Pass holders are eligible to sign up for any price plans and validity should be six (6) months and above.
6. Deposit may be required for new line sign-up.
7. Other mobile terms and conditions apply (including Singtel General Terms and Conditions). Please visit <http://www.singtel.com/mobileterms>, <http://info.singtel.com/terms-general> for more info.
8. Singtel reserves the right to amend the Terms and Conditions without prior notice.