

FY 2018 Achievements

The Group has achieved a lot since our last annual report. We launched new products and services and bolstered our core and digital capabilities.



Invested in SEA-Australia and SEA-North Asia submarine networks

Commissioned the INDIGO and SJC2 submarine cable systems with consortium partners. They will enhance connectivity between Australia and Southeast Asia as well as between Southeast Asia and North Asia when completed in mid-2019 and 2020 respectively.



Served as the official support network of the 2018 Commonwealth Games

Optus was the official support network of the Gold Coast 2018 Commonwealth Games, providing communications infrastructure and managed services.



Unveiled Asia's first cross-border payments initiative using telco wallets

Launched initiative to connect telco and non-telco wallets across different markets with the first phase between Singtel and AIS in Thailand planned for the third quarter of 2018.



Invested in data analytics, robotics and Internet of Things (IoT)

Partnered Nanyang Technological University (NTU) and the Agency for Science, Technology and Research (A*STAR) in Singapore to develop AI, advanced data analytics, robotics and IoT capabilities.



Acquired mobile operations in India

Airtel acquired Telenor India. It also entered into an agreement with Tata to acquire the consumer mobile business of Tata Teleservices in India.



Launched nationwide cellular IoT network

Launched cellular IoT network across Singapore, supporting CAT-M1 and NB-IoT technologies.



Debuted unlimited data, talktime and SMS

Introduced Singapore's first mobile plans with unlimited data, talktime and SMS.



Created cyber security hub for start-ups

Singtel Innov8 and the National University of Singapore (NUS) launched Singapore's first regional cyber security start-up hub ICE71.



Unlocked value in NetLink Trust

Reduced 100% stake in NetLink Trust to 24.99%, fulfilling regulatory requirements to divest stake to less than 25% before 22 April 2018.



Introduced QR code payment in Singapore

Launched SG QR code payment on Singtel Dash in Singapore.



Introduced QR code payment in the Philippines

Globe launched QR code payment on GCash in the Philippines.



Launched near-gigabit mobile data speeds

Activated 800Mbps mobile data speeds at selected high-traffic outdoor locations in Singapore.