Senior Management



(Left to right)
Top row: Lee Hsien Yang, Chua Sock Koong, William Hope.
Middle row: Allen Lew Yoong Keong, Lim Chuan Poh, Lim Eng.
Bottom row: Ng Yoke Weng, Paul O'Sullivan.

Senior Management

SingTel's Management Committee comprises eight senior executives whose biographical details are as follows:

Lee Hsien Yang
Group Chief Executive Officer
SingTel

Mr Lee, 48, joined SingTel in April 1994 as Executive Vice President (Local Services) and has served as its CEO since May 1995. He is Chairman of the Board of Governors of Republic Polytechnic, a member of the Governing Board of the Lee Kuan Yew School of Public Policy, and a Director of Singapore Post Limited, Singapore Exchange Limited and INSEAD, France. Mr Lee is a graduate of the University of Cambridge, UK and has a Master of Science (Management) from Stanford University, USA.

The following are in alphabetical order:

Chua Sock Koong
Chief Executive Officer (International) &
Group Chief Financial Officer
SingTel

Ms Chua, 48, joined SingTel in June 1989 as Treasurer. She has served as CFO since April 1999. In February 2006, Ms Chua was appointed to lead the international team while continuing in her capacity as Group CFO. As CEO (International), she is responsible for driving SingTel's strategic acquisitions and international business as well as the growth of SingTel's regional associates and NCS, its IT business arm. As Group CFO, she has overall responsibility for the financial affairs of the Group, including treasury and risk management. She also oversees the Group's corporate communications, corporate development, information systems, investor relations, and legal and secretariat activities. Ms Chua holds a Bachelor of Accountancy (First Class Honours) from the University of Singapore. She is a Certified Public Accountant with the Institute of Certified Public Accountants of Singapore and a Chartered Financial Analyst.

William Hope
Executive Vice President (Networks)
SingTel

Mr Hope, 56, joined SingTel in October 2000. He was appointed Executive Vice President (Networks) in August 2003. Mr Hope leads and oversees the development and maintenance of an integrated and centrally-managed communications network infrastructure – one that leverages the Group's scale and scope to improve its strategic cost position and shape an enhanced experience for the customer. Before joining SingTel, Mr Hope was Chief Technical Officer with Cable & Wireless Optus in Australia where he was responsible for its local, long distance, mobile, Internet and satellite networks. He holds a Bachelor of Science (First Class Honours) from The University of Western Australia.

Allen Lew Yoong Keong
Chief Executive Officer (Singapore)
SingTel

Mr Lew, 51, was appointed CEO (Singapore) in February 2006 with responsibility for the overall development and performance of SingTel's business in Singapore, including Consumer, Business and Networks. Mr Lew joined SingTel in November 1980. He has served in various management positions before becoming CEO (Singapore), having been Chief Operating Officer of Advanced Info Service Public Company Limited – SingTel's mobile associate in Thailand, Chief Operating Officer of Singapore Telecom International Pte Ltd and Managing Director of Optus Consumer. Mr Lew holds a Bachelor of Electrical Engineering from The University of Western Australia and a Master of Science (Management) from the Massachusetts Institute of Technology, USA.

Lim Chuan Poh

Executive Vice President (Strategic Investments)
SingTel

Mr Lim, 51, joined SingTel in October 1998. He was appointed Executive Vice President (Strategic Investments) in February 2006. He oversees the performance of SingTel's regional assets and spearheads growth for the Group by pursuing opportunities for strategic investments globally. Mr Lim is also Chairman of Bridge Mobile Pte Ltd and a member of the GSM Association Board. He was previously Executive Vice President (Consumer Business) and had also held other senior roles in SingTel, including Executive Vice President (Corporate Business). Mr Lim has extensive managerial experience in the public sector and was Deputy Secretary at the Ministry of Communications prior to joining SingTel. He holds a Bachelor of Engineering Science (Honours) from Balliol College, University of Oxford, UK and a Master in Public Health Engineering from Imperial College of Science and Technology, University of London.

Lim Eng

Group Director (Human Resource)
SingTel

Mr Lim, 50, joined SingTel in September 1980. He was appointed Group Director (Human Resource) in September 2003 and oversees the development of human resource across the Group, including NCS and Optus. Prior to his current appointment, Mr Lim had key responsibilities for Corporate Products and the General Business Group. He was also President of New Century Infocomm Tech Co., Ltd., SingTel's associate in Taiwan. Mr Lim holds a Bachelor of Engineering (Electrical) from the University of Singapore and a Master of Science (Management) from the Massachusetts Institute of Technology, USA.

Ng Yoke Weng

Group Chief Information Officer
SingTel

Mr Ng, 50, joined SingTel in May 1997 as Chief Information Officer. He assumed the redesignated position of Group Chief Information Officer in May 2003 following the successful integration and consolidation of the IT systems of SingTel in Singapore and Optus in Australia. Mr Ng is responsible for planning, developing and managing the Group's IT infrastructure and information systems to ensure quality service delivery and operational efficiency. He holds a Bachelor of Electrical Engineering (First Class Honours) from the University of Canterbury, New Zealand.

Paul O'Sullivan

Chief Executive Officer
Optus

Mr O'Sullivan, 45, was appointed to lead Optus in September 2004. He is responsible for all aspects of the performance and operations of Optus in Australia. Prior to his current appointment, he served as Chief Operating Officer for three years, following the acquisition of Optus by SingTel in 2001. Mr O'Sullivan joined Optus as Retail Marketplace Manager in its Business Division in 1996 and became Managing Director of its Mobile Division in 1998. Before Optus, he had spent 11 years in various management roles with the Royal Dutch Shell Group. Mr O'Sullivan holds a Bachelor of Arts (Moderatorship) in Economics (First Class) from Trinity College, The University of Dublin and is a graduate of the Harvard Business School's Advanced Management Programme.

Organisation Structure



Business
- Serves all corporate and small and medium-sized enterprise accounts in and outside Singapore
- Offers voice, data, Internet and IT solutions

Consumer
- Principal product line responsibilities are mobile, broadband, fixed-line solutions and payphones, while customer-fronting units focus on the consumer market in Singapore
- Offers services such as national and international voice, mobile and paging communications, Internet access, equipment sales and broadband capacity
- Manages SingTel's customer service centres and retail outlets, including SingTel's *hello!* shops and channel partners

Corporate Brand Marketing
- Guardian of the SingTel brand
- Leads brand strategy through brand-building initiatives that support SingTel's continued and sustained growth
- Supports delivery of the brand across marketing disciplines

Networks
- Manages the technology selection, engineering development and operations of the national fixed-line and mobile telecommunications networks in Singapore

Regulatory and Interconnect Strategy
- Manages regulatory and interconnect policy, economic regulation, compliance and industry liaison for the Group in Singapore
- Acts as the single point of interface with the telecommunications and broadcast regulatory authorities and other government/regulatory agencies

Singapore Telco Strategy
- Drives strategy formulation for value creation of the Singapore Telco business

SingTel Global Offices
- Manages a network of SingTel Global Offices in Asia, Europe and USA to provide expanded reach and offer high quality, seamless services that best meet the demands of customers across all regions

Wholesale
- Manages all voice and data businesses with international carriers
- Manages the wholesale business in Singapore

NCS
- Provides IT and communications engineering solutions for customers in the Asia Pacific region

Strategic Investments
- Supports the growth objectives of SingTel's business groups through strategic investments in the region

Support Units
- Formulates and executes the Group's overall strategy and policies, and supports high standards of corporate governance which are critical to maintaining investors' trust and confidence in the SingTel Group
- Manages corporate affairs and financial matters, including legal, corporate communications, media and investor relations, treasury, financial structure and tax planning
- Supports the Group's businesses with quality IT solutions



Optus Business
- Provides services to corporate and government clients

Optus Consumer
- Offers services and products to Australian consumers, including mobile, long distance and local telephony, and high-speed Internet access

Optus Small and Medium Business
- Meets the telecommunications needs of small and medium businesses in Australia

Optus Wholesale and Satellite
- Provides services and capacity to other telecommunications and communications companies
- Manages Optus' satellite business

Networks
- Manages the technology selection, engineering development and operations of the national fixed-line and mobile telecommunications networks in Australia

Virgin Mobile Australia
- A wholly-owned subsidiary that operates a virtual mobile network using Optus' mobile infrastructure

Support Units
- Support functions include Corporate Marketing, Corporate and Regulatory Affairs, Finance, Human Resources, Information Technology, Organisational Renewal, and Strategy and Corporate Development

Human Resource
- Provides business support, and formulates and implements human resource policies and practices across the Group

Audit
- Assists the Board in promoting sound risk management and good corporate governance through assessing the adequacy and effectiveness of internal controls relating to the Group's key business and operational processes in areas set forth in the audit plan
- Reports to the Audit Committee on significant issues relating to the risk management, internal controls and governance processes and the resolution of these issues
- Provides advisory and internal consulting services to the Group's Management to enhance risk management, internal controls and governance processes