



FIBRE BROADBAND PROMOTIONS TERMS & CONDITIONS

Terms and Conditions - Offers and premiums are valid to 30 January 2026, unless stated otherwise and while stocks last. Terms and conditions apply. Singapore Telecommunication Ltd ('Singtel') reserves the right to change the prices and models of premiums/ devices offered at [Singtel.com/shop](https://www.singtel.com/shop) due to stock availability without any prior notification. All prices stated are inclusive of GST calculated at the prevailing GST rate. Prices will be adjusted according to any changes to prevailing GST rates. For full Fibre Broadband Terms and Conditions, please visit <https://www.singtel.com/fibrebroadband-terms>.

Please visit www.singtel.com/personal/support/broadband/typical-download-speeds for typical local download speed range for Singtel Broadband plans.

Fibre Broadband: A 24-month contract applies. A registration fee of \$54.50 for new fibre broadband signups will be waived. All NEW fibre signup comes with a Singtel WiFi device and home line. Please note that any monthly bill rebate/discounts that was given as part of the previous Fibre Broadband contract will be removed should the Fibre subscription be terminated/ recontracted.

Fibre Broadband bundle includes:

- FREE registration fee waiver
- FREE Fibre Termination Point installation (if required)
- FREE weekday Router installation
- Home Line
- Broadband Protect (U.P. \$3.00/month): 12 months on us
- Security Suite Triple Protect (U.P. \$13.15/month): 1 month on us
- Parental Control Pass (U.P. \$6.01/month): 1 month on us
- Microsoft 365 Personal (U.P. \$15.49/month): 3 months on us
- Singtel Home Protect Flexi (U.P. \$8/month): 1 month on us
- Amazon Prime (U.P. \$4.99/month): Up to 12 months on us
- Disney+ Premium (U.P. \$22.98/month): 6 months on us (for 10Gbps plans only)
- HBO Max Standard (U.P. \$14.48/month): 6 months on us (for 5Gbps and 10Gbps plans only)

Fibre Termination Point (FTP) Installation & Service Activation Charge: NetLink Trust Fibre Termination Point installation fee of up to \$182.03 will be waived for customers. From 1 January 2018 onwards, a service activation charge of \$61.04 (per port) for the broadband service will be charged to customer unless otherwise stated.

Free Weekday Singtel router Installation worth \$91.68 will be waived for all NEW sign ups. Weekend router installation worth \$147.71 will be chargeable. Please note that free weekday router installation is only applicable to the standard Singtel issued equipment which is given as part of the new Fibre Broadband signup service. If the customer is not in the premise during the agreed installation appointment resulting in a rescheduling of installation, you will be charged the full amount of \$91.68 (weekday) and \$147.71 (weekend) router installation. For customers who have purchased any 3rd party router sold by Singtel, you will be required to self-collect the 3rd party router at +Serv after the successful fibre service installation.

Home Line: Visit <https://www.singtel.com/personal/products-services/more/telephony-services> for more information.

Broadband Protect (U.P. \$3.00/month): Prevailing monthly subscription charge for Broadband Protect applies after any promotion period. While we aim for the Service to provide the most comprehensive protection for our customers, no security solution is 100% guaranteed due to the complex and constantly evolving nature of cybercrimes.



Security Suite Triple Protect (U.P. \$13.15/month): Security Suite Triple Protect promotion is valid for existing or new Singtel Broadband Customers. Promotion is not applicable to customer with existing Security Suite Plus subscription. Prevailing monthly subscription charge for Security Suite Triple Protect applies after any promotion period. Security Suite Triple Protect can be downloaded and installed on a maximum of twenty (20) devices for each subscription. By using the service, the Customer will have deemed to have accepted McAfee's terms of use, which can be found on McAfee's website.

Qustodio Parental Control Pass (U.P. \$6.01/month): Qustodio Parental Control Pass promotion is valid for existing or new Singtel Broadband Customers. Promotion is not applicable to customer with existing Qustodio subscription. Prevailing monthly subscription of Qustodio (5 devices) or Qustodio (10 devices) applies after any promotion period. Qustodio can be downloaded and installed on a maximum of 5 devices or 10 devices, depending on the license subscribed. By using the service, the Customer will have deemed to have accepted Qustodio's Terms of Use at <https://www.qustodio.com/en/terms/>.

Microsoft 365 Personal (U.P. \$15.49/month): Microsoft 365 promotion is applicable per Broadband sign-up. Customers will be charged via their Singtel bill at the list price of \$15.49/month for Personal editions after any promotion period. Customers have up to 3 months to download and activate their subscription upon receiving the confirmation SMS or email. Microsoft 365 Service will be charged regardless of whether customer activates the Microsoft 365 Service.

Singtel Home Protect Flexi ("SHP"): You will be charged via your Singtel bill at \$8/month after the promotional period. By purchasing SHP, you are deemed to have read, understood, agreed and accepted the terms and conditions to be found in the SHP Home Protect policy document which can be found at www.singtel.com/homeprotectflexi and the terms and conditions of the purchase of SHP Home Protect policy found at www.singtel.com/shpfterms.

Home Internet Filter: SingNet Internet Filtering Service will be provisioned, free of charge, for a period of 6 months, and will cease after that. If you wish to continue receiving the service, please go online to Singtel MyAccount to sign up.

| Plan | 3Gbps Enhanced Plan | 5Gbps Enhanced Plan | 10Gbps Enhanced Plan |
|---|---------------------|---------------------|----------------------|
| Amazon Prime (\$4.99/month, no contract) | Free 6 months | Free 12 months | Free 12 months |
| Disney+ Premium (\$22.98/month, no contract) | - | - | Free 6 months |
| HBO Max Standard (\$14.48/month, no contract) | - | Free 6 months | Free 6 months |

Prevailing rates apply after free promotional months end.

Amazon Prime: Applicable to RES, Staff, Staff and Family/FOSS. Not applicable to CIS, CES, Business Sales, GOMO customers. Amazon Prime Membership subscribers will enter into a contract with Amazon Asia-Pacific Holdings Private Limited and/or its affiliates ("Amazon"), which owns and operates Amazon Prime, to use the Prime benefits; subscribers will receive their Amazon Prime Membership subscription courtesy of Singtel for the promotional period with each respective eligible Broadband plan GA or recon transaction, with a SGD \$4.99/month value. After promotional period ends, subscribers will be charged SGD \$4.99/month on your Singtel bill. Your Amazon Prime Membership will continue until cancelled. You may cancel your Amazon Prime Membership anytime via "My Singtel App". In addition to the eligibility criteria below, activation of your Amazon Prime Membership is subject to your review and acceptance of the Amazon Prime Terms. Refer to: <https://www.singtel.com/content/dam/singtel/personal/productsservices/lifestyleservices/prime/AmazonPrime6TNCs.pdf> for full T&Cs.

Disney+ Premium: Enjoy 6 months of Disney+ Premium during the promotional period with 10Gbps Broadband plan, valued at \$22.98/month. From 21 November 2025 onwards, Disney+ Premium has been repriced to \$22.98/month. All prices stated include 9% GST. Activation of Disney+ Premium Subscription. Eligible customers will receive a SMS from Singtel to



activate their subscription to Disney+ Premium for the applicable Promotional Period. After the Promotional Period expires, a monthly subscription fee of S\$22.98 per month shall apply for your continued subscription to Disney+ Premium and will be charged to your Singtel bill.

HBO Max Standard: Customers who sign up for any 5Gbps or 10Gbps Fibre Broadband plans are eligible for a free 180-day HBO Max Standard plan. Eligible customers will receive a HBO Max Standard Plan at the point of sign up of eligible 5gbps or 10Gbps plans. Customers will need to activate their Free 180-day within 7 days upon receiving the activation email from cast.sg. The 180-day begins upon successful subscription to the HBO Max Standard Plan on CAST.SG. After the promotional period ends, a recurring monthly subscription fee of S\$14.48 per month shall apply for your continued subscription to HBO Max Standard Plan and will be charged to your CAST.SG account. Singtel reserves the right to amend or change the offer without prior notice.

Full T&Cs on CAST:

<https://www.singtel.com/content/dam/singtel/personal/productsservices/lifestyleservices/apps/cast/tnc/castsg-tnc.pdf>

WTFast: wtfast Gamers Private Network promotion is valid for existing or new Singtel Broadband Customers. Promotion is not applicable to customer with existing wtfast subscription. Prevailing monthly subscription charge of \$12.22/month for wtfast (Single) and \$20.38/mth for wtfast (multi-device) applies after any promotion period. wtfast can only be logged in to on one device per activation key at any point in time, unless you are on wtfast (multi-device) subscription.

3Gbps Broadband Plans:

(For New Signups) 3Gbps Enhanced Broadband Plan at \$39.90/mth (U.P \$55.90/mth) + Free Mayer 3.5L Slow Cooker: This promo is only available from 10 – 13 Jan 2026. Stocks for Free Mayer 3.5L Slow Cooker (worth \$199) are while stocks last. Broadband service must be installed by 31 January 2026. Applicable only when customer signs up to a new 24-month plan. This promotional plan includes the following equipment: 1 unit of Singtel XGS-PON Optical Network Router and 1 unit of Singtel WiFi 7 HB611 (BE11000) router. Usual price of \$55.90/mth will apply after the 24-month contract. No refund is permitted. SingNet reserves the right to replace the WiFi router with other router models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

(For New Signups) 3Gbps Enhanced Mesh Broadband Plan at \$50.70/mth (U.P \$73.90/mth) + Free Mayer 3.5L Slow Cooker: This promo is only available from 10 – 13 Jan 2026. Stocks for Free Mayer 3.5L Slow Cooker (worth \$199) are while stocks last. Broadband service must be installed by 31 January 2026. Applicable only when customer signs up to a new 24-month plan. This promotional plan includes the following equipment: 1 unit of Singtel XGS-PON Optical Network Router and 2 units of Singtel WiFi 7 HB611 (BE11000) routers. Usual price of \$55.90/mth will apply after the 24-month contract. No refund is permitted. SingNet reserves the right to replace the WiFi router with other router models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

(For Recontract) 3Gbps Enhanced Broadband Plan at \$49.90/mth (U.P \$55.90/mth): Applicable only when customer recontracts to a new 24-month plan. This promotional plan includes the following equipment: 1 unit of Singtel XGS-PON Optical Network Router and 1 unit of Singtel WiFi 7 HB611 (BE11000) router. Usual price of \$55.90/mth will apply after the 24-month contract. No refund is permitted. SingNet reserves the right to replace the WiFi router with other router models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

5Gbps Broadband Plans:

(For New Signups) 5Gbps Enhanced Fibre Broadband at \$44.90/mth (U.P \$70.90/mth) + Free Mayer 5L Air Fryer: This promo is only available from 10 – 13 Jan 2026. Free Mayer 5L Air Fryer (worth \$349) are while stocks last. Broadband service must be installed by 31 January 2026. Applicable only when customer signs up to a new 24-month plan. This promotional



plan includes the following equipment: 1 unit of Singtel XGS-PON Optical Network Router and 1 unit of Singtel WiFi 7 HB611 (BE11000) router. Usual price of \$70.90/mth will apply after the 24-month contract. No refund is permitted. SingNet reserves the right to replace the WiFi router with other router models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

(For New Signups) 5Gbps Enhanced Mesh Plan \$49.70/mth (U.P. \$88.90/mth) + Free Mayer 5L Air Fryer: This promo is only available from 10 – 13 Jan 2026. Free Mayer 5L Air Fryer (worth \$349) are while stocks last. Broadband service must be installed by 31 January 2026. Applicable only when customer signs up to a new 24-month plan. This promotional plan includes the following equipment: 1 unit of Singtel XGS-PON Optical Network Router and 2 units of Singtel WiFi 7 HB611 (BE11000) routers. Usual price of \$70.90/mth will apply after the 24month contract. No refund is permitted. SingNet reserves the right to replace the WiFi router with other router models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

(For Recontract) 5Gbps Enhanced Fibre Broadband at \$62.90/mth (U.P \$70.90/mth): Applicable only when customer recontracts to a new 24-month plan. This promotional plan includes the following equipment: 1 unit of Singtel XGS-PON Optical Network Router and 1 unit of Singtel WiFi 7 HB611 (BE11000) router. Usual price of \$70.90/mth will apply after the 24-month contract. No refund is permitted. SingNet reserves the right to replace the WiFi router with other router models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

(For Recontract) 5Gbps Enhanced Mesh Plan with Dyson Supersonic Prussian Blue at \$69.83/mth (U.P. \$110.83/mth): Applicable only when customer recontracts to a new 24-month plan. This promotional plan includes the following equipment: 1 unit of Singtel XGS-PON Optical Network Router, 2 units of Singtel WiFi 7 HB611 (BE11000) routers and 1 unit of Dyson Supersonic Prussian Blue at \$29.13/mth. Usual price of \$70.90/mth will apply after the 24month contract. No refund is permitted. SingNet reserves the right to replace the WiFi router with other router models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

(For Recontract) 5Gbps Enhanced Fibre Broadband (HB810) at \$65.90/mth (U.P \$104.50/mth) + *\$100 shopping voucher: Applicable only when customer recontracts to a new 24-month plan. This promotional plan includes the following equipment: 1 unit of Singtel XGS-PON Optical Network Router and 1 unit of TP-Link WiFi 7 HB810 (BE22000) router. Usual price of \$70.90/mth will apply after the 24-month contract. No refund is permitted. SingNet reserves the right to replace the WiFi router with other router models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

(For New Signups) 5Gbps Enhanced Mesh Plan with Apple iPad (A16 WiFi 128GB) at \$69.49/mth (U.P. \$109.69/mth): Applicable only when customer recontracts to a new 24-month plan. This promotional plan includes the following equipment: 1 unit of Singtel XGS-PON Optical Network Router, 2 units of Singtel WiFi 7 HB611 (BE11000) router and 1 unit of Apple iPad A16 WiFi 128GB at \$20.79/mth. Usual price of \$70.90/mth will apply after the 24-month contract. The Apple iPad A16 WiFi 128GB is only available in Silver. No refund is permitted. SingNet reserves the right to replace the WiFi router with other router models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

(For Recontract) 5Gbps Enhanced Mesh Plan at \$62.70/mth (U.P \$88.90/mth): Applicable only when customer recontracts to a new 24-month plan. This promotional plan includes the following equipment: 1 unit of Singtel XGS-PON Optical Network Router and 2 units of Singtel WiFi 7 HB611 (BE11000) routers. Usual price of \$70.90/mth for the 5Gbps Plan will apply after the 24-month contract. No refund is permitted. SingNet reserves the right to replace the WiFi router with other router models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.



(For Recontract) 5Gbps Enhanced Mesh Plan with Apple iPad (A16 WiFi 128GB) at \$69.49/mth (U.P. \$109.69/mth):

Applicable only when customer recontracts to a new 24-month plan. This promotional plan includes the following equipment: 1 unit of Singtel XGS-PON Optical Network Router, 2 units of Singtel WiFi 7 HB611 (BE11000) router and 1 unit of Apple iPad A16 WiFi 128GB at \$20.79/mth. Usual price of \$70.90/mth will apply after the 24-month contract. The Apple iPad A16 WiFi 128GB is only available in Silver. No refund is permitted. SingNet reserves the right to replace the WiFi router with other router models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

10Gbps Broadband Plan

(For New Signups) 10Gbps Enhanced Fibre Broadband at \$65.90/mth (U.P. \$89.90/mth) Free Mayer 5L Air Fryer: This promo is only available from 10 – 13 Jan 2026. Free Mayer 5L Air Fryer (worth \$349) are while stocks last. Broadband service must be installed by 31 January 2026. Applicable only when customer signs up to a new 24-month plan. This promotional plan includes the following equipment: 1 unit of Singtel XGS-PON Optical Network Router and 1 unit of TP-Link WiFi 7 HB810 (BE22000) router. Usual price of \$89.90/mth will apply after the 24-month contract. No refund is permitted. SingNet reserves the right to replace the WiFi router with other router models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

(For New Signups) 10Gbps Enhanced Mesh Fibre Broadband at \$69.70/mth (U.P. \$107.90/mth Free Mayer 5L Air Fryer: This promo is only available from 10 – 13 Jan 2026. Free Mayer 5L Air Fryer (worth \$349) are while stocks last. Broadband service must be installed by 31 January 2026. Applicable only when customer signs up to a new 24-month plan. This promotional plan includes the following equipment: 1 unit of Singtel XGS-PON Optical Network Router, 1 unit of TP-Link WiFi 7 HB810 (BE22000) router and 1 unit of Singtel WiFi 7 HB611 (BE1000) router. Usual price of \$89.90/mth for the 10Gbps plan will apply after the 24month contract. No refund is permitted. SingNet reserves the right to replace the WiFi router with other router models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

(For Recontract) 10Gbps Enhanced Fibre Broadband at \$74.90/mth (U.P. \$89.90/mth): Applicable only when customer recontracts to a new 24-month plan. This promotional plan includes the following equipment: 1 unit of Singtel XGS-PON Optical Network Router and 1 unit of TP-Link WiFi 7 HB810 (BE22000) router. Usual price of \$89.90/mth will apply after the 24-month contract. No refund is permitted. SingNet reserves the right to replace the WiFi router with other router models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

(For Recontract) 10Gbps Enhanced Mesh Fibre Broadband at \$79.70/mth (U.P. \$107.90/mth): Applicable only when customer recontracts to a new 24-month plan. This promotional plan includes the following equipment: 1 unit of Singtel XGS-PON Optical Network Router, 1 unit of TP-Link WiFi 7 HB810 (BE22000) router and 1 unit of Singtel WiFi 7 HB611 (BE1000) router. Usual price of \$89.90/mth for the 10Gbps plan will apply after the 24month contract. No refund is permitted. SingNet reserves the right to replace the WiFi router with other router models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

10Gbps Plan (WiFi 7 HB810) with Apple iPad (A16 WiFi 128GB) at \$78.69/mth (U.P. \$110.69/mth): Promotion is applicable to new Singtel Broadband customers signing up to a new or recontract to a 24-month 10Gbps Enhanced Plan (WiFi 7) with Apple iPad (A16 WiFi 128GB). This plan consists of 10Gbps Enhanced Plan bundled with 1 x TP Link HB810 at a promotional price of \$57.90/mth, Apple iPad (A16 WiFi 128GB) at \$20.79/mth. Usual price of \$89.90/mth for 10Gbps Enhanced Plan will apply after the 24 months contract period. Apple iPad (A16 WiFi 128GB) is available in Silver only. In the event there is a cancellation or changes to the contract before the completion of the 24 months contract period, the remaining unpaid instalment amount will be charged in full. SingNet reserves the right to replace the model of the device(s) with other models without prior notice This promotion is not applicable with other promotions unless otherwise stated. No refund is permitted.



This promotion is not applicable with other promotions unless otherwise stated. No refund is permitted. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

Promotional 10Gbps Plan (WiFi 7 HB810) with Dyson Supersonic Prussian blue at \$78.03/mth (U.P \$119.03/mth)

Promotion is applicable to new Singtel Broadband customers signing up to a new or recontract to a 24-month 10Gbps Enhanced Plan (WiFi 7 with Dyson Supersonic Prussian blue. This plan consists of 10Gbps Enhanced Plan bundled with 1 x TP Link HB810 at a promotional price of \$48.90/mth with Dyson Supersonic Prussian blue at \$29.13/mth. Usual price of \$89.90/mth for 10Gbps Enhanced Plan will apply after the 24 months contract period. In the event there is a cancellation or changes to the contract before the completion of the 24 months contract period, the remaining unpaid instalment amount will be charged in full. This promotion is not applicable with other promotions unless otherwise stated. No refund is permitted. SingNet reserves the right to replace the model of the device(s) with other models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

Promotional 10Gbps Plan (WiFi 7 HB810) with PRISM Q43QE Google TV at \$78.19/mth (U.P \$116.53/mth) Promotion is applicable to new Singtel Broadband customers signing up to a new or recontract to a 24month 10Gbps Enhanced Plan (WiFi 7 with PRISM Q43QE Google TV. This plan consists of 10Gbps Enhanced Plan bundled with 1 x TP Link HB810 at a promotional price of \$50.90/mth with PRISM Q43QE Google TV at \$27.29/mth. Usual price of \$89.90/mth for 10Gbps Enhanced Plan will apply after the 24 months contract period. In the event there is a cancellation or changes to the contract before the completion of the 24 months contract period, the remaining unpaid instalment amount will be charged in full. This promotion is not applicable with other promotions unless otherwise stated. No refund is permitted. SingNet reserves the right to replace the model of the device(s) with other models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

Promotional 10Gbps Plan (WiFi 7 HB810) with Apple Watch S10 GPS 46mm Jet Black Aluminium Case with Black Sport Band - M/L at \$78.53/mth (U.P \$116.53/mth) Promotion is applicable to new Singtel Broadband customers signing up to a new or recontract to a 24-month 10Gbps Enhanced Plan (WiFi 7 with Apple Watch S10 GPS 46mm. This plan consists of 10Gbps Enhanced Plan bundled with 1 x TP Link HB810 at a promotional price of \$51.90/mth with Apple Watch S10 GPS 46mm at \$26.63/mth. Usual price of \$89.90/mth for 10Gbps Enhanced Plan will apply after the 24 months contract period. In the event there is a cancellation or changes to the contract before the completion of the 24 months contract period, the remaining unpaid instalment amount will be charged in full. This promotion is not applicable with other promotions unless otherwise stated. No refund is permitted. SingNet reserves the right to replace the model of the device(s) with other models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

Promotional 10Gbps Plan (WiFi 7 HB810) with Smart Home Automation Basic Package at \$78.86/mth (U.P. \$114.86/mth):

Promotion is applicable to new Singtel Broadband customers signing up to a new or recontract to a 24month 10Gbps Enhanced Plan (WiFi 7) with Smart Home Automation Basic Package. This plan consists of 10Gbps Enhanced Plan bundled with 1 x TP Link HB810 at a promotional price of \$53.90/mth with Smart Home Automation Basic Package at \$24.96/mth. Usual price of \$89.90/mth for 10Gbps Enhanced Plan will apply after the 24month contract. In the event there is a cancellation or changes to the contract before the completion of the 24 months contract period, the remaining unpaid instalment amount will be charged in full. This promotion is not applicable with other promotions unless otherwise stated. No refund is permitted. SingNet reserves the right to replace the mesh devices with other models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode. Bundled Device: The bundled Device have been tested on SingNet’s routers only; there is no guarantee of Mesh Devices’ performance on third party router. Customers will be contacted by Möwe for installation of the Smart Home Package 7 working days after any Fibre installation is complete. This promotion is not applicable with other promotions unless otherwise stated. For full T&Cs, please refer to www.singtel.com/smarthome.

Promotional 10Gbps Plan (WiFi 7 HB810) with Samsung TV 50” U8F LED 4K TV at \$79.11/mth (U.P \$121.11/mth): Promotion is applicable to new Singtel Broadband customers signing up to a new or recontract to a 24-month



10Gbps Enhanced Plan (WiFi 7 with Samsung TV 50 U8F LED 4K TV. This plan consists of This plan consists of 10Gbps Enhanced Plan bundled with 1 x TP Link HB810 at a promotional price of \$47.90/mth with Samsung TV 50 U8F LED 4K TV at \$31.21/mth. Usual price of \$89.90/mth for 10Gbps Enhanced Plan will apply after the 24 months contract period. In the event there is a cancellation or changes to the contract before the completion of the 24 months contract period, the remaining unpaid instalment amount will be charged in full. This promotion is not applicable with other promotions unless otherwise stated. No refund is permitted. SingNet reserves the right to replace the model of the device(s) with other models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”. Please note that stocks will only be available from October 2025 onwards.

Promotional 10Gbps Enhanced Mesh Plan (WiFi 7 HB810) with Nintendo Switch 2 Mario Kart World Bundle at \$98.74/mth (U.P \$139.94/mth): Promotion is applicable to new Singtel Broadband customers signing up to a new or recontract to a 24-month 10Gbps Enhanced Mesh Plan (WiFi 7) with Nintendo Switch 2 Mario Kart World Bundle. This plan consists of 10Gbps Enhanced Plan bundled with 1 x TP Link HB810 at a promotional price of \$55.90/mth, with 1 x TP Link HB611 at \$10.80/mth and Nintendo Switch 2 Mario Kart World Bundle at \$32.04/mth. Usual price of \$89.90/mth for 10Gbps Enhanced Plan will apply after the 24 months contract period. In the event there is a cancellation or changes to the contract before the completion of the 24 months contract period, the remaining unpaid instalment amount will be charged in full. This promotion is not applicable with other promotions unless otherwise stated. No refund is permitted. SingNet reserves the right to replace the model of the device(s) with other models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

Promotional 10Gbps Plan (WiFi 7 HB810) with Nintendo Switch 2 Console at \$88.86/mth (U.P \$119.86/mth): Promotion is applicable to new Singtel Broadband customers signing up to a new or recontract to a 24-month 10Gbps Enhanced Plan (WiFi 7) with Nintendo Switch 2 Console. This plan consists of 10Gbps Enhanced Plan bundled with 1 x TP Link HB810 at a promotional price of \$58.90/mth with Nintendo Switch 2 Console at \$29.96/mth. Usual price of \$89.90/mth for 10Gbps Enhanced Plan will apply after the 24 months contract period. In the event there is a cancellation or changes to the contract before the completion of the 24 months contract period, the remaining unpaid instalment amount will be charged in full. This promotion is not applicable with other promotions unless otherwise stated. No refund is permitted. SingNet reserves the right to replace the model of the device(s) with other models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”.

Broadband + TV Bundles

(For New Signups) Free 2 years 5Gbps Broadband Plan with Singtel TV bundle at \$64.81/mth (U.P. \$157.80/mth): A 24month contract applies for this bundle. Promotion is only applicable for new Singtel Broadband and new Singtel TV customers only. In the event that either one of the services is terminated, the corresponding service will also be terminated, and any applicable early termination charges shall apply. This bundle includes Free 2 years of 5Gbps Enhanced Plan bundled with 1 unit of Singtel WiFi 7 HB611 (BE11000) router, 1 x Local Language Pack at \$30.98/mth for 24 months, Education Pack at \$9.98/mth, Entertainment Pack at \$9.98/mth, Kids Pack at \$9.98/mth, Lifestyle Pack at \$9.98/mth, News Pack at \$9.98/mth with Singtel TV multi-pack 15% discount and \$10/mth bill rebate for 24 months. Singtel TV set top box rental is also chargeable at \$6.02/mth throughout the 24 months contract. Usual price for the Fibre Broadband service as well as all TV packs in this bundle will apply after 24 months of this contract ends. Local Language pack refers to selection of Chinese pack, Malay pack, Tamil pack, and Hindi pack. No refund is permitted. SingNet reserves the right to replace the default device with other device models without prior notice. This broadband and TV bundle also comes with 12 months of Amazon Prime (U.P. \$4.99/mth) and 6 months of Max Standard (U.P. \$14.48/mth) on us, 3 FREE months of M365 Personal subscription (U.P. \$15.49/mth), 1 FREE month of Security Suite Triple Protect (U.P. \$13.15/mth applies thereafter), 1 FREE month of Parental Control Pass (U.P. \$6.01/mth applies thereafter) and 1 FREE month of Singtel Home Protect Flexi (U.P. \$8/mth applies thereafter). Prevailing monthly subscription charge applies for the above bundled VAS after the promotion period ends.



(For New Signups only) Free 2 years 10Gbps Broadband Plan with Singtel TV bundle at \$74.81/mth (U.P. \$176.80/mth):

A 24-month contract applies for this bundle. Promotion is only applicable for new Singtel Broadband and new Singtel TV customers only. In the event that either one of the services is terminated, the corresponding service will also be terminated, and any applicable early termination charges shall apply. This bundle includes Free 2 years of 10Gbps plan bundled with 1 TP-Link WiFi 7 HB810 (BE22000) router (U.P. \$89.90/mth), 1 x Local Language Pack at \$30.98/mth for 24 months, Education Pack at \$9.98/mth, Entertainment Pack at \$9.98/mth, Kids Pack at \$9.98/mth, Lifestyle Pack at \$9.98/mth, News Pack at \$9.98/mth with Singtel TV multi-pack 15% discount. Usual price for the Fibre Broadband service as well as all TV packs in this bundle will apply after 24 months of this contract ends. Local Language pack refers to selection of Chinese pack, Malay pack, Tamil pack, and Hindi pack. Singtel TV set top box rental is also chargeable at \$6.02/mth throughout the 24 months contract. No refund is permitted. SingNet reserves the right to replace the default device with other device models without prior notice. This broadband and TV bundle also comes with 12 months of Amazon Prime (U.P. \$4.99/mth), 6 months of Disney+ Premium (U.P. \$22.98/mth) and 6 months of Max Standard (U.P. \$14.48/mth) on us, 3 FREE months of M365 Personal subscription (U.P. \$15.49/mth), 1 FREE month of Security Suite Triple Protect (U.P. \$13.15/mth applies thereafter), 1 FREE month of Parental Control Pass (U.P. \$6.01/mth applies thereafter) and 1 FREE month of Home Protect Flexi (U.P. \$8/mth applies thereafter). Prevailing monthly subscription charge applies for the above bundled VAS after the promotion period ends.

(For New Signups only) Free 2 years 10Gbps Broadband Plan with Singtel TV (HBO Max) bundle at \$87.12/mth (U.P. \$191.28/mth):

A 24-month contract applies for this bundle. Promotion is only applicable for new Singtel Broadband and new Singtel TV customers only. In the event that either one of the services is terminated, the corresponding service will also be terminated, and any applicable early termination charges shall apply. This bundle includes Free 2 years of 10Gbps plan bundled with 1 unit of TP-Link WiFi 7 HB810 (BE22000) router (U.P. \$89.90/mth), 1 x Local Language Pack at \$30.98/mth for 24 months, 1 x HBO Pak at \$14.98/mth, Education Pack at \$9.98/mth, Entertainment Pack at \$9.98/mth, Kids Pack at \$9.98/mth, Lifestyle Pack at \$9.98/mth, News Pack at \$9.98/mth with Singtel TV multi-pack 15% discount and \$5/mth bill rebate for 24 months. Usual price for the Fibre Broadband service as well as all TV packs in this bundle will apply after 24 months of this contract ends. Local Language pack refers to selection of Chinese pack, Malay pack, Tamil pack, and Hindi pack. 10Gbps (WiFi 7) broadband plan is bundled with 1 unit of TP-Link WiFi 7 HB810 (BE22000) router. Singtel TV set top box rental is also chargeable at \$6.02/mth throughout the 24 months contract. No refund is permitted. SingNet reserves the right to replace the default device with other device models without prior notice. This broadband and TV bundle also comes with 12 months of Amazon Prime (U.P. \$4.99/mth), 6 months of Disney+ Premium (U.P. \$22.98/mth) and 6 months of Max Standard (U.P. \$14.48/mth) on us, 3 FREE months of M365 Personal subscription (U.P. \$15.49/mth), 1 FREE month of Security Suite Triple Protect (U.P. \$13.15/mth applies thereafter), 1 FREE month of Parental Control Pass (U.P. \$6.01/mth applies thereafter) and 1 FREE month of Singtel Home Protect Flexi (U.P. \$8/mth applies thereafter). Prevailing monthly subscription charge applies for the above bundled VAS after the promotion period ends.

Collection of Singtel Lifestyle Products: Customer is required to self-collect the item (unless otherwise stated) with their Singtel Fibre Broadband Sales Agreement Form and customer NRIC from +SERV at CentrePoint within 30 days from the activation of the Fibre Service which is also the start of the contract stated in their Service Agreement Form.

Singtel PayLater T&Cs:

- **Singtel PayLater** is an interest-free instalment program that includes device instalment payment options with Singtel bill.
- Singtel PayLater is only applicable to selected equipment purchases with mobile and broadband plans, RRP handsets, premiums and lifestyle products. Not applicable on plan subscription fees, add-ons, top-ups, deposits etc.



- **PayLater with Singtel bill instalments:** Only applicable to Singtel customers who are Singaporeans, PR aged 21 and above and Foreigners with valid pass (please refer below) subscribed to a valid Singtel Fibre Broadband service. Customer must pay the price of the lifestyle products or premiums in 12, 24 or 36 equal monthly instalments (according to the selected Device Repayment duration as stated in the agreement), through their monthly Singtel bill. Each Customer may only register a maximum of 6 Singtel Device Repayment Plan/ instalment payment plans per Customer. In the event that this agreement is terminated or upon conversion to an ineligible plan before the lifestyle products or premiums are fully paid, the remaining unpaid instalments will immediately become payable. Singtel reserves the right to determine a customer's eligibility to take up the Singtel Device Repayment Plan.
- Any discounts or promotions with Singtel PayLater cannot be exchanged for cash or used in conjunction with other promotional programmes, offers, discount cards, vouchers or privileges unless otherwise stated.

Singtel Lifestyle Products T&Cs:

Sale of Lifestyle Products is subjected to availability of stock, while stocks last. Please note that Lifestyle Products sold and delivered are non-refundable. Singapore Telecommunications Ltd ("Singtel") reserves the right to change the prices offered without any prior notification.

All Top-up Lifestyle products are only applicable to existing Singtel Fibre Broadband subscribers or when customer sign up or recontract to a 24-month Fibre Broadband plan and completed a minimum of 6 months of their contract duration capped at a maximum sign-up of six lifestyle products. Subscribers who are not Singaporeans and Permanent Residents must provide proof of minimum pass validity (please refer below for minimum validity required) and is allowed a maximum sign up of two Lifestyle Products (subject to high value selected premiums i.e., Samsung TV which is restricted to only 1 per NRIC/FIN). In the event there is a cancellation or changes to the contract before the completion of the 24 months contract period, the remaining unpaid instalment amount will be charged in full.

- Types of Foreigner Pass with minimum 12 months validity required: Work Permit (WP)/ Social Visit Pass - LongTerm Visit Pass (LTVP+)/ Student Pass (SP)/ Entrepass / Training Work Permit/Training Employment Pass (TEP / TVE)/ Applicants for Permanent Residents (PR) and not yet approved/ Dependent Pass
- Types of Foreigner Pass with minimum 6 months validity required: Employment Pass, S-Pass, US Navy Personnel with Exemption Order & Supporting documents
- Foreigner Pass which does not fall within the above categories: are not permitted to sign up for Lifestyle products.

Top-up from \$10.80/mth (U.P \$18/mth) for Singtel WiFi 7 Router (HB611) BE11000 : This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Singtel WiFi 7 Router (HB611) BE11000 at \$10.80/mth for 24 months.

Top-up \$11.63/mth for Secretlab Monitor Arm Dual (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Secretlab Monitor Arm Dual at \$11.63/mth for 24 months. Available only in Black. A redemption email with a promotion code will be sent to customers within one month of successful Fibre Broadband sign-up. For any assistance with regards to the redemption of Secretlab Monitor Arm Dual, please visit <https://secretlab.sg/pages/contact>.

Top-up \$41.58/mth for Secretlab MAGNUS Pro 1.5M Signature MagPad (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Secretlab MAGNUS Pro 1.5M Signature MagPad at \$41.58/mth for 24 months. Available only in Black and 1500mm(L) x 700mm(W) size. A redemption email with a promotion code will be sent to customers within one month of successful Fibre Broadband sign-up. For any assistance with regards to the redemption of Secretlab MAGNUS Pro 1.5M Signature MagPad, please visit <https://secretlab.sg/pages/contact>.



Top-up \$21.63/mth for Secretlab TITAN Evo Lite Prime Leatherette (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Secretlab TITAN Evo Lite Prime Leatherette at \$21.63/mth for 24 months. Available only in Regular size. A redemption email with a promotion code will be sent to customers within one month of successful Fibre Broadband sign-up. For any assistance with regards to the redemption of Secretlab TITAN Evo Lite Prime Leatherette, please visit <https://secretlab.sg/pages/contact>.

Top-up \$22.88/mth for Secretlab TITAN Evo Lite Softweave (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Secretlab TITAN Evo Lite Softweave at \$22.88/mth for 24 months. Available only in Regular size. A redemption email with a promotion code will be sent to customers within one month of successful Fibre Broadband sign-up. For any assistance with regards to the redemption of Secretlab TITAN Evo Lite Softweave, please visit <https://secretlab.sg/pages/contact>.



Top-

up \$37.46/mth for Apple iPad Air M2 11-inch Wi-Fi 128GB (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple iPad Air M2 11-inch Wi-Fi 128GB at \$37.46/mth for 24 months. This premium is only available in Space Grey and Blue only.

Top-up \$56.21/mth for Apple iPad Air M2 11-inch Wi-Fi 512GB (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple iPad Air M2 11-inch Wi-Fi 512GB at \$56.21/mth for 24 months. This premium is only available in Space Grey and Blue only.

Top-up \$10/mth for Mi Air Purifier 3H: This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Mi Air Purifier 3H at \$10/mth for 24 months.

Top-up \$20.79/mth for iPad Wi-Fi 128GB (11th Gen) (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy iPad Wi-Fi 128GB (11th Gen) at \$22.04/mth for 24 months. This premium is only available in Silver only.

Top-up \$49.96/mth for Apple iPad Air M2 13-inch Wi-Fi 128GB (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple iPad Air M2 13-inch Wi-Fi 128GB at \$49.96/mth for 24 months. This premium is only available in Space Grey & Blue only.

Top-up \$62.46/mth for Apple iPad Pro M4 11-inch WiFi 256GB with standard glass (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple iPad Pro M4 11-inch WiFi 256GB with standard glass at \$62.46/mth for 24 months. This premium is only available in Space Black & Silver only.

Top-up \$83.29/mth for Apple iPad Pro M4 13-inch WiFi 256GB with standard glass (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple iPad Pro M4 13-inch WiFi 256GB with standard glass at \$83.29/mth for 24 months. This premium is only available in Space Black & Silver only.

Top-up from \$91.63/mth for Samsung TV QA65 Q60D QLED 4K TV: This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Samsung TV QA65 Q60D QLED 4K 65 inch at \$91.63/mth for 24 months. Also available in 75 inch at \$133.29/mth and 85 inch at \$195.79/mth. Customers will be contacted by Samsung/3PL for delivery and installation of the TV.

Top-up from \$23.71/mth for Samsung Crystal DU7000 UHD Smart TV: This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Samsung Crystal DU7000 UHD Smart TV 43 inch at \$23.71/mth for 24 months. Also available in 50 inch at \$31.63/mth, 55 inch at \$39.54/mth, 65 inch at \$47.46/mth, 75 inch at \$71.21/mth and 85 inch at \$106.83/mth. Customers will be contacted by Samsung/3PL for delivery and installation of the TV.

Top-up \$29.13/mth for Dyson Supersonic™ Prussian Blue/Rich Copper (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Dyson Supersonic™ Prussian Blue/Rich Copper at \$29.13/mth for 24 months. For any assistance with regards to the Dyson Supersonic™, please visit [Help and support | Dyson SG](#).

Top-up 31.50/mth for Dyson V12 Origin (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Dyson V12 Origin at \$31.50/mth for 24 months. For any assistance with regards to the Dyson Origin V12, please visit [Help and support | Dyson SG](#).

Top-up \$44.70/mth for Samsung Jet Bot+ with Clean Station: This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Samsung Jet Bot + with Clean Station at \$44.70/mth for 24 months. Customers will be contacted by Samsung/3PL for delivery and installation.

Top-up from \$81.75/mth for Samsung BESPOKE Bottom Mount Freezer: This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Samsung BESPOKE Bottom Mount Freezer at \$81.75/mth for 24 months. Available only in Glam White or Glam White & Glam Pink. Customers will be contacted by Samsung/3PL for delivery and installation.



Top-

up from \$86.21/mth for Samsung BESPOKE 1-Door Refrigerator Glam White: This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Samsung BESPOKE 1-Door Refrigerator Glam White at \$86.21/mth for 24 months. Customers will be contacted by Samsung/3PL for delivery and installation.

Top-up from \$79.35/mth for Samsung Side-by-side Refrigerator SpaceMax™ 647L Gentle Matt Black: This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Samsung Side-by-side Refrigerator SpaceMax™ 647L Gentle Matt Black at \$79.35/mth for 24 months. Customers will be contacted by Samsung/3PL for delivery and installation.

Top-up from \$29.40/mth for Dyson Supersonic™ Hair Dryer (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Dyson Supersonic™ hair dryer at \$29.40/mth for 24 months. Available in Iron / Fuchsia.

Top-up \$15.25/mth for Apple AirPods Pro (2nd Generation) – USBC (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple AirPods Pro (2nd Generation) – USBC at \$15.25/mth for 24 months.

Top-up \$25.19/mth for Apple Watch Series 9 GPS 41mm (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple Watch Series 9 GPS 41mm at \$25.19/mth for 24 months. This premium is only available in Starlight Aluminium Case with Starlight Sport Band – Regular & Midnight Aluminium Case with Midnight Sport Band - Regular.

Top-up \$27.29/mth for Apple Watch Series 9 GPS 45mm (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple Watch Series 9 GPS 45 mm at \$27.29/mth for 24 months. This premium is only available in Starlight Aluminium Case with Starlight Sport Band – Regular & Midnight Aluminium Case with Midnight Sport Band - Regular.

Top-up \$31.50/mth for Apple Watch Series 9 GPS + Cellular 41mm (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple Watch Series 9 GPS + Cellular 41mm at \$31.50/mth for 24 months. This premium is only available in Starlight Aluminium Case with Starlight Sport Band - Regular.

Top-up \$33.60/mth for Apple Watch Series 9 GPS + Cellular 45mm (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple Watch Series 9 GPS + Cellular 45mm at \$33.60/mth for 24 months. This premium is only available in Midnight Aluminium Case with Midnight Sport Band - Regular.

Top-up \$50.42/mth for Apple Watch Ultra 2 GPS + Cellular 49mm (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple Watch Ultra 2 GPS + Cellular 49mm at 50.42/mth for 24 months. This premium is only available in Titanium Case with Indigo Alpine Loop or Titanium Case with Blue Ocean Band.

Top-up from \$101.94/mth for Samsung BESPOKE AirDresser: This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Samsung BESPOKE AirDresser at \$101.94/mth for 24 months. Available only in Crystal Mirror. customers will be contacted by Samsung/3PL for delivery and installation.

Top-up from \$73.30/mth for Samsung Smart Dishwasher: This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Samsung Smart Dishwasher at \$73.30/mth for 24 months. Available only in Black. Customers will be contacted by Samsung/3PL for delivery and installation.

Top-up from \$15.94/mth for Xiaomi Robot Vacuum S10: This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Xiaomi Robot Vacuum S10 at \$15.94/mth for 24 months.

Top-up from \$5.85/mth for Mi Smart Air Fryer 3.5L: This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Mi Smart Air Fryer 3.5L at \$5.85/mth for 24 months.

up from \$2.90/mth for Xiaomi Smart Camera C300: This top-up is only applicable to existing Singtel Fibre Broadband



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customers. Enjoy Xiaomi Smart Camera C300 at \$2.90/mth for 24 months.

Top-up from \$6.69/mth for Xiaomi Smart Air Purifier 4 Compact: This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Xiaomi Smart Air Purifier 4 Compact at \$6.69/mth for 24 months.

Top-up \$5.85/mth for Apple HomePod mini (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple HomePod mini at \$5.85/mth for 24 months. Available in Blue, Orange, Yellow, Space Grey and White.

Top-up \$18.04/mth for Apple HomePod (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple HomePod at \$18.04/mth for 24 months. Available in Midnight and White.

Top-up \$33.29/mth for PlayStation®5 Console (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy PlayStation®5 Console at \$33.29/mth for 24 months.

Top-up \$72.11/mth for 12.9 inch iPad Pro Wi-Fi 128GB Space Grey (6th Gen) (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy 12.9 inch iPad Pro Wi-Fi 128GB Space Grey (6th Gen) at \$72.11/mth for 24 months. This premium is only available in Space Grey.

Top-up \$116.68/mth for 12.9 inch iPad Pro Wi-Fi 1TB Space Grey (6th Gen) (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy 12.9 inch iPad Pro Wi-Fi 1TB Space Grey (6th Gen) at \$116.68/mth for 24 months. This premium is only available in Space Grey.

Top-up \$6.27/mth for PS5 Wireless Headset (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy PS5 Wireless Headset at \$6.27/mth for 24 months.

Top-up \$37.39/mth for PlayStation®5 Console – God of War Ragnarök™ Bundle (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy PlayStation®5 Console – God of War Ragnarök™ Bundle at \$37.39/mth for 24 months. Account for PlayStation™Network and broadband internet connection required to redeem God of War Ragnarök voucher.

Top-up \$31.79/mth for Apple Watch S8 GPS + Cellular 41mm (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple Watch S8 GPS + Cellular 41mm at \$31.79/mth for 24 months. This premium is only available in 41mm Midnight Aluminium Case with Midnight Sport Band - Regular.

Top-up \$25.42/mth for Apple Watch S8 GPS 41mm (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple Watch S8 GPS 41mm at \$25.42/mth for 24 months. This premium is only available in 41mm Midnight Aluminium Case with Midnight Sport Band – Regular & 41mm Starlight Aluminium Case with Starlight Sport Band - Regular.

Top-up \$27.55/mth for Apple Watch S8 GPS 45mm (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple Watch S8 GPS 45mm at \$27.55/mth for 24 months. This premium is only available in 45mm Midnight Aluminium Case with Midnight Sport Band - Regular.

Top-up \$33.91/mth for Apple Watch S8 GPS + Cellular 45mm (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple Watch S8 GPS + Cellular 45mm at \$33.91/mth for 24 months. This premium is only available in 45mm Midnight Aluminium Case with Midnight Sport Band - Regular.

Top-up \$19.75/mth for Xbox Series S Fortnite & Rocket League (Console only) (24-month contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Includes an Xbox Series S 512GB console, 1 Xbox Wireless Controller at \$19.75/mth for 24 months.



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Top-up of \$36.25/mth for Omnidesk Ascent (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Omnidesk Ascent at \$36.25/mth for 24 months. A redemption email with a promotion code will be sent to customers within 7 days of the activation date stated in your Service Agreement. For any assistance with regards to the redemption of Omnidesk Ascent, please visit <https://theomnidesk.com/pages/contact-us>.

Top-up \$32.04/mth for Secretlab TITAN Evo 2022 Series (League of Legend) (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Secretlab TITAN Evo 2022 Series (League of Legend) at \$32.04/mth for 24 months. Only Small and Regular sizes are available for upholstery options. A redemption email with a promotion code will be sent to customers within one month of successful Fibre Broadband sign-up. For any assistance with regards to the redemption of Secretlab Gaming Chair, please visit <https://secretlab.sg/pages/contact>.

Top-up \$16.09/mth for Apple Watch SE GPS 40mm (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple Watch SE GPS 40mm at \$16.09/mth for 24 months. This premium is only available in 40mm Midnight Aluminium Case with Midnight Sport Band - Regular.

Top-up \$41.97/mth for Acer Aspire 5 Laptop (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Acer Aspire 5 Laptop at \$41.97/mth for 24 months. This premium is only available in Gray and no customisations are allowed.

Top-up \$40.75/mth for Samsung Doorlock SHP-DP609 (24mths contract): Enjoy Samsung Doorlock SHP-DP609 at \$40.75/mth for 24 months. Customers will be contacted by Hanman International for installation of the doorlock. This promotion is not applicable with other promotions unless otherwise stated.

Top-up \$29.54/mth for Samsung Grill Lock SHP-DS705 (Metal Gates) (24mths contract): Enjoy Samsung Grill Lock SHPDS705 at \$29.54/mth for 24 months. Customers will be contacted by Hanman International for installation of the doorlock. This promotion is not applicable with other promotions unless otherwise stated.

Top-up \$30.55/mth for IglooHome Smart Mortise 2+ (24mths contract): Enjoy IglooHome Smart Mortise 2+ at \$30.55/mth for 24 months. Customers will be contacted by Hanman International for installation of the doorlock. This promotion is not applicable with other promotions unless otherwise stated.

Top-up \$18.85/mth for IglooHome Deadbolt 2S (24mths contract): Enjoy IglooHome Deadbolt 2S at \$18.85/mth for 24 months. Customers will be contacted by Hanman International for installation of the doorlock. This promotion is not applicable with other promotions unless otherwise stated.

Top-up \$19.36/mth for IglooHome Rim Lock (24mths contract): Enjoy IglooHome Rim Lock at \$19.36/mth for 24 months (worth \$479.04). Customers will be contacted by Hanman International for installation of the doorlock. This promotion is not applicable with other promotions unless otherwise stated.

Top-up \$16.09/mth for Ring Doorbell V3 (24mths contract): Enjoy ring Doorbell V3 at \$16.09/mth for 24 months. Customers will be contacted by Hanman International for installation of the Ring Doorbell V3. A \$50 installation fee applies if Ring Doorbell V3 is not signed up together with any Doorlocks at the same time. This promotion is not applicable with other promotions unless otherwise stated.

Top-up \$11.42/mth for Apple AirPods (3rd Generation) (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple AirPods (3rd Generation) at \$11.42/mth for 24 months.

Top-up \$21.17/mth for Apple iPad (9th Gen) 10.2" Wi-Fi 64GB (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple iPad (9th Gen) 10.2" Wi-Fi 64GB at \$21.17/mth for 24 months and is only available in Space Grey.



Top-

up \$31.50/mth for Apple iPad mini (6th Gen) Wi-Fi 64GB (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple iPad mini (6th Gen) Wi-Fi 64GB at \$31.50/mth for 24 months and is only available in Pink, Space Grey and Starlight.

Top-up \$31.79/mth for Apple Watch Series 7 GPS + Cellular (41mm) (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Apple Watch Series 7 GPS + Cellular (41mm) at \$31.79/mth for 24 months. This premium is only available in 41mm Midnight Aluminium Case with Midnight Sport Band - Regular.

Top-up \$19.36/mth for ASUS RT-AX86U Gaming Router (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy ASUS RT-AX86U gaming router at \$19.36 for 24 months. Customer will be required to self-install this router after self-collection at +SERV. For any assistance with regards to ASUS products, please contact ASUS Technical Support Careline at +65 6636 9163 (Open 24/7). Before calling the technical support, please ensure this information are readily available: Product Serial Number, Product Model and Problem encountered.

Top-up \$37.69/mth for Dyson Pure Cool™ air purifier Tower Fan (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Dyson Pure Cool™ air purifier Tower Fan at \$37.69/mth for 24 months and is only available in Iron/Blue.

Top-up \$37.69/mth Dyson Purifier Cool™ air purifier TP07 (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Dyson Purifier Cool™ air purifier TP07 at \$37.69/mth for 24 months and is only available in White/Silver.

Top up \$5.91/mth for Google Nest Audio (24mths contract): Enjoy Google Nest Audio @5.91/mth for 24 months.

Top up \$22.42/mth for Google Nest Wifi Router & Point (24mths contract): Enjoy Google Nest Wifi Router & Point at \$22.42/mth for 24 months.

Top-up \$84.55/mth for Herman Miller Aeron Remastered Chair (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Herman Miller Aeron Remastered Chair at \$83.78/mth for 24 months and is only available in Graphite. Customers will be contacted by Herman Miller / Xtra for delivery of the chair.

Top-up \$13.24/mth for Linksys E9450 AX5400 Mesh Router (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Linksys E9450 AX5400 Mesh Router at \$13.24/mth for 24 months. Customer will be required to self-install this router after self-collection at +SERV. For any assistance concerning Linksys products, please contact Linksys hotline at 8001204280 (24/7).

Top-up \$5.86/mth for Microsoft Surface Go Type Cover (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Microsoft Surface Go Type Cover at \$5.86/mth for 24 months.

Top up \$33.62mth for Netgear Orbi WiFi 6 Mesh (RBK752) (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Netgear Orbi WiFi 6 Mesh at \$33.62/mth for 1 pair of WiFi Mesh units at 24 months contract. Additional individual Mesh units can be purchased at \$15.28/mth each at 24 months contract and each household can sign up to 6 units. For successful sign-ups Singtel Customer Care officers will liaise with customer for installation or self-collection.

Top-up \$60.47/mth for Samsung Heatpump Dryer 8kg (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Samsung Heatpump Dryer 8kg at \$60.47/mth for 24 months. This premium is only available in White. Free installation & delivery (worth up to \$80) and free disposal by Samsung/3PL is also included. Customers will be contacted by Samsung/3PL for delivery of this premium.



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Top-up \$50.46/mth for Samsung Washer Dryer Combo (Front Load) 8kg wash / 6kg dry (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Samsung Washer Dryer Combo (Front Load) 8kg wash / 6kg dry at \$50.46/mth for 24 months. Customers will be contacted by Samsung/3PL for delivery of this premium.

up \$51.14/mth for Samsung Frontload QuickDrive™ 9kg Washer (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Samsung Frontload QuickDrive™ 9kg Washer at \$51.14 /mth for 24 months. Customers will be contacted by Samsung/3PL for delivery of this premium.

Top-up from \$28.29/mth for Secretlab TITAN Evo 2022 Series (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Secretlab TITAN Evo 2022 Series from \$28.29/mth for 24 months. Available upholstery options are NEO™ Hybrid Leatherette at \$28.29/mth for 24 months and SoftWeave® Plus Fabric at \$29.13/mth for 24 months. Only Small and Regular sizes are available for both upholstery options. A redemption email with a promotion code will be sent to customers within 7 days after Fibre Broadband installation complete/order close, customer will select their preferred gaming chair and arrange for delivery. For any assistance with regards to the redemption of Secretlab Gaming Chair, please visit <https://secretlab.sg/pages/contact>.

Top-up \$7.08/mth for Xiaomi Smart Home Starter Kit (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Xiaomi Smart Home Starter Kit *includes 1 unit of Xiaomi Mi Smart Sensor Set and 1 unit of Mi Home Security Camera at \$7.08/mth for 24 months. For any assistance with regards to the Xiaomi products, please contact the authorised Xiaomi Service Centre Mi Store @ Funan (Tel: 6970 0801).

Top-up \$43.90/mth for Xbox All Access - Series X (24-month contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Includes an Xbox Series X 1TB console, 1 Xbox Wireless Controller, and a 24-month Xbox Game Pass Ultimate subscription at \$43.90/mth for 24 months (\$1032 in total). Xbox Game Pass Ultimate: To activate the Game Pass subscription that is part of Xbox All Access you will need to sign into your chosen Microsoft account on your new console. Subscription cannot be transferred or resold. Game catalogue varies over time by region, by device. Requires internet access and suitable display.

Top-up \$32.80/mth for Xbox All Access - Series S (Fortnite & Rocket League Bundle) (24-month contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Includes an Xbox Series S 512GB console, 1 Xbox Wireless Controller, a 24-month Xbox Game Pass Ultimate subscription, and Fortnite and Rocket League game downloads & bonus game downloadable content at \$32.80/mth for 24 months (\$744 in total). Xbox Game Pass Ultimate: To activate the Game Pass subscription that is part of Xbox All Access you will need to sign into your chosen Microsoft account on your new console. Subscription cannot be transferred or resold. Game catalogue varies over time by region, by device. Requires internet access and suitable display.

Top-up \$81.35 nett for Xbox Wireless Controller: This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Xbox wireless controller (1 piece) at a nett price of \$81.35. Charge will be reflected in the next bill. This premium is only available in Black or White.

Top-up \$23.30/mth for IglooHome Rim Lock Fingerprint (Metal Gate – RM2F) (24mths contract): Enjoy IglooHome Rim Lock Fingerprint (Metal Gate – RM2F) at \$23.30/mth for 24 months (worth \$559.20). Customers will be contacted by Hanman International for installation of the doorlock. This promotion is not applicable with other promotions unless otherwise stated. For full T&Cs, please refer to www.singtel.com/smarthome

Top-up \$41.63/mth for IglooHome Mortise Touch (Door – MT1) (24mths contract): Enjoy IglooHome Mortise Touch (Door – MT1) at \$41.63/mth for 24 months (worth \$999.12). Customers will be contacted by Hanman International for installation of the doorlock. This promotion is not applicable with other promotions unless otherwise stated. For full T&Cs, please refer to www.singtel.com/smarthome

Top-up \$64.93/mth for IglooHome Rim Lock Fingerprint + Mortise Touch (RM2F Gate + MT1 Door) (24mths contract):



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Enjoy IglooHome Rim Lock Fingerprint + Mortise Touch (RM2F Gate + MT1 Door) at \$64.93/mth for 24 months (worth \$1,558.32). Customers will be contacted by Hanman International for installation of the doorlock. This promotion is not applicable with other promotions unless otherwise stated. For full T&Cs, please refer to www.singtel.com/smarthome
up \$54.13/mth for Smart Home Automation Standard Package (24mths contract): Enjoy Smart Home Automation Standard Package at \$54.13/mth for 24 months (worth \$1,299). Customers will be contacted by Möwe for installation of the Smart Home Package 7 working days after any Fibre installation is complete. This promotion is not applicable with other promotions unless otherwise stated. For full T&Cs, please refer to www.singtel.com/smarthome.

Top-up \$70.80 /mth for Smart Home Automation Value Package (24mths contract): Enjoy Smart Home Automation Value Package at \$70.80/mth for 24 months (worth \$1,699). Customers will be contacted by Möwe for installation of the Smart Home Package 7 working days after any Fibre installation is complete. This promotion is not applicable with other promotions unless otherwise stated. For full T&Cs, please refer to www.singtel.com/smarthome.

Top-up \$124.96 /mth for Smart Home Automation Plus Package (24mths contract): Enjoy Smart Home Automation Plus Package at \$124.96/mth for 24 months (worth \$2,999). Customers will be contacted by Möwe for installation of the Smart Home Package 7 working days after any Fibre installation is complete. This promotion is not applicable with other promotions unless otherwise stated. For full T&Cs, please refer to www.singtel.com/smarthome.

Singtel Extended Warranty T&Cs

Singtel Extended Warranty Programme is valid for all Singtel Mobile and Broadband customers that purchase Lifestyle product from Singtel. Extended Warranty will only start upon the expiry of the manufacturer's warranty. The duration of Extended Warranty coverage will be determined by the number of years for which the customer has signed up, with a maximum limit of 3 years. For the full terms and conditions of the Singtel Extended Warranty Programme, please click here <https://www.singtel.com/content/dam/singtel/personal/products-services/lifestyleservices/extendedwarranty/pdfs/singtel-extended-warranty-tnc.pdf>.

Home Priority Plan/Home Priority Plus Plans: The Home Priority Plan comprises 2 pairs of the WiFi 6 Mesh Ask (Dual Pack), totalling 4 units of the WiFi 6 Mesh Ask. In the case of the Home Priority (Orbi) Plan and Home Priority Plus Plan, the Singtelbranded Wi-Fi mesh may be replaced with 4 units of 3rd party-branded Wi-Fi mesh. Subscribers of the Home Priority Plan/Home Priority Plus Plan are entitled to dedicated customer care benefits as listed on our website. Subscriber is eligible for same-day on-site support after phone-in troubleshooting with Singtel Customer Care. This support is on a best-effort basis and not guaranteed. Factors like traffic, technician availability, and unforeseen issues can impact service times. To the maximum extent permitted by Applicable Laws, Singtel is not held liable for any direct or indirect losses regardless of whether they arise in contract, tort (including negligence) or under statute or otherwise, by reason of or in connection with our inability to meet the same-day on-site support commitment. Singtel reserves the right to amend.

Promotional Home Priority Plan with Apple iPad (11th Gen) Wi-Fi 128GB at \$89.43/mth: Promotion is applicable when recontract or sign up to a 24-month Home Priority Plan. This plan consists of Home Priority Plan at a promotional price of \$61.64/mth with Apple iPad (11th Gen) Wi-Fi 128GB at \$20.79/mth. A \$21 monthly discount (across 24 months) will be applied on the fibre broadband plan. Usual price of \$89.64/mth for Home Priority Plan will apply after the 24-month contract. In the event there is a cancellation or changes to the contract before the completion of the 24 months minimum subscription contract period, the remaining unpaid instalment amount will be charged in full. NLT SAC will be chargeable for this promotion. Recontract eligibility will only apply for customers who are not currently on any Home Priority Plans.

Promotional FibreEverywhere Bundle starting from \$79.90/mth (U.P. from \$129.90/mth). This promotion is applicable only when customers sign up or recontract to a NEW 24-month FibreEverywhere Bundle starting with 1 FibreEverywhere Main Room Add-On and 1 FibreEverywhere Additional Room Add-On. This bundle consists of a 10Gbps Enhanced Fibre plan at a promotional price of \$59.90/mth, a FibreEverywhere Main Room Add-On at a promotional price of \$10/mth



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(U.P. \$20/mth), and a FibreEverywhere Additional Room Add-On at a promotional price of \$10/mth (U.P. \$20/mth). XGSPON ONR and WiFi Router in the 10Gbps Enhanced Plan will not be given. Instead, FTTR Router and Mesh will be provided instead. Customers can choose to add on more FibreEverywhere Additional Room Add-Ons at a promotional price of \$10/mth (U.P. \$20/mth) each as well. A \$30 monthly discount (across 24 months) will be applied on the Fibre



broadband plan. Usual price of \$89.90/mth for the 10Gbps Enhanced Plan will apply after the 24-month contract. The bundle also comes with 12 months Amazon Prime (U.P. \$4.99/mth applies thereafter), 12 months of Disney+ Premium (U.P. \$18.98/mth applies thereafter), 3 FREE months of Microsoft 365 Personal subscription (U.P. \$14.80/mth applies thereafter), 12 FREE months of Broadband Protect (U.P. \$3/mth applies thereafter) and 1 FREE month of Parental Control Pass (U.P. \$6.01/mth applies thereafter). No refund is permitted. "Bridge Mode" is not supported on this plan and there can be no reversion to previous plans that offered "Bridge Mode".

FibreEverywhere Bundle. The FibreEverywhere Bundle comes with a minimum subscription period of 24-months ("Minimum Subscription Period") and service will start from the installation date, where you will be provisioned both (A) only a 10Gbps bandwidth from the 10Gbps Enhanced Plan and (B) FibreEverywhere Add-Ons. For avoidance of doubt, this 10Gbps Enhanced Plan (stated in (A)) provided with FibreEverywhere Bundle is distinct and different from the "10Gbps Enhanced Fibre Home Bundle", and you will not be provisioned with the XGSPON ONR and the WiFi router that are provided only in the "10Gbps Enhanced Fibre Home Bundle". 10Gbps Enhanced Plan with FibreEverywhere Add-Ons provides for a maximum total bandwidth of up to 6.5Gbps where all aggregated download or upload speeds will be up to 6.5Gbps.

FibreEverywhere Add-Ons. The FibreEverywhere Add-Ons consists of (i) FibreEverywhere Main Room Add-On, and (ii) FibreEverywhere Additional Room Add-Ons. The Add-Ons provide WiFi coverage of up to 20m² per room subscribed, provided there is no obstruction from the FibreEverywhere Add-On to the end-users' device. You will need to minimally have at least one (1) FibreEverywhere Main Room Add-On, and one (1) FibreEverywhere Additional Room Add-Ons as part of your FibreEverywhere Bundle.

FibreEverywhere Main Room Add-On. The FibreEverywhere Main Room Add-On consists of four Gigabit Ethernet LAN network ports which provide a maximum throughput of 1Gbps per port. It also consists of one optical port which provides a maximum throughput of 2.5Gbps to the FibreEverywhere Additional Room Add-Ons.

FibreEverywhere Additional Room Add-On. The FibreEverywhere Additional Room Add-On consists of one Gigabit Ethernet LAN network ports which provides a maximum throughput of 1Gbps, and one 2.5 Gigabit Ethernet LAN port which provides a maximum throughput of 2.5Gbps.

Minimum Subscription Period. The Minimum Subscription Period for the FibreEverywhere Bundle is twenty-four (24) months, inclusive both the 10Gbps Enhanced Plan and FibreEverywhere Add-Ons (or such other period as we may stipulate from time to time). Usual price of \$89.90/mth for 10Gbps Enhanced Plan and \$20/mth for each FibreEverywhere Add-On will apply after the Minimum Subscription Period and shall carry on in effect unless terminated by either you or us. If you have subscribed to additional FibreEverywhere Add-Ons after the effective date of your initial FibreEverywhere Bundle's subscription, the additional FibreEverywhere Add-Ons Minimum Subscription Period will commence on the date its subscription, and their minimum subscription period(s) will differ from the main FibreEverywhere Bundle's Minimum Subscription Period. All FibreEverywhere Add-Ons will be subject to Early Termination Charge as stated in Clause 2 (Contract Periods and Termination) in these Fibre Broadband Terms.

Expiry of Minimum Subscription Period. As per Clause 2.5 (Expiry of Minimum Subscription Period) in the general terms, you will not be able to change (whether upgrading or downgrading) your FibreEverywhere Bundle until you have completed your Minimum Subscription Period. If you do, Early Termination Charges shall apply for both the 10Gbps Enhanced Plan and the FibreEverywhere Add-Ons. Downgrade penalties will apply if applicable.

Minimum Specifications Requirement

| Networking Specifications | Minimum Requirement – Apple Macs | Minimum Requirement – Windows PC/Laptop |
|---------------------------|-------------------------------------|--|
|---------------------------|-------------------------------------|--|



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|--|---|--|
| Processor | Apple M1 chip with 8-core CPU, 7-core GPU, 16-core Neural Engine or better | Intel i5-7600 Quad Core 3.5 GHz CPU System or better |
| System Memory | 16GB RAM Minimum | |
| Hard Disk | 256GB SSD minimum | |
| OS | MacOS 13 minimum | Windows 11 minimum |
| WiFi Requirements | 802.11ax 2.4G + 5GHz (WiFi 6) and above HE160 (160Mhz) and above MIMO 2x2 minimum 1024-QAM | |
| Cable for LAN connectivity | Cat 6/6a minimum | |
| Required Connection Port | 2.5Gigabit Ethernet Port (2.5G Base-T) network card 2.5GBASE-T PCIe Network Card | |
| Conditions required for achieving over 1Gbps WiFi Speeds during speed tests | <p>You acknowledge and accept that as with any networks, actual data transfer speed experienced by you when using the FibreEverywhere Bundle may be affected by many factors, which includes whether you have complied with the following, amongst other factors:</p> <p>1) quit applications running on your computer that are taking up bandwidth for downloading;</p> | |

| | |
|--|---|
| | <p>2) limit the number of computers/devices concurrently connected. For best performance to achieve more than 1Gbps WiFi speeds, ensure no other devices are hogging your bandwidth which could affect speeds;</p> <p>3) 1Gbps and above WiFi speeds per room are tested on a single-device, singleuse basis with unobstructed, clear line of sight (e.g., no objects like doors/walls/furniture) below 1 metre distance from the WiFi device to test client device*;</p> <p>4) Internet speeds are dependent on network usage demands, number of devices connected, device capability, distance from router/mesh, architectural layout, environmental factors and the end-client server connected;</p> <p>5) ensure device is connected minimally to 5Ghz Wifi6 SSID and operating @160Mhz to achieve more than 1Gbps WiFi speeds;</p> <p>6) if you are using Mobile handset for testing, ensure that your handset support Wifi6 with 2x2 5Ghz MIMO 160Mhz Channel Bandwidth; and</p> <p>7) speed test should be using Singtel designated local Ookla servers.</p> <p>*1Gbps and above WiFi speeds per room are achieved 70% of the time with a minimum of 10 tests, conducted with Samsung S24 in a congested environment. Performance may vary depending on the device use, test environment and factors stated above.</p> |
|--|---|

FibreEverywhere Site. FibreEverywhere shall be provided only at the place of residence provided in the Service Agreement. If you have a change of residence while still in contract, please apply for relocation to shift your FibreEverywhere service to your new residence. Do note that separate installation charges and relocation charges may apply at your new residence for the setup of FibreEverywhere.

FibreEverywhere Equipment. We may provide you with a Fibre to the Room (“FTTR”) Router, Mesh, Access Terminal Box (“ATB”), splitter, and fibre wire amongst others (collectively termed the “FibreEverywhere Equipment”) as part of the FibreEverywhere Add-On service. Do note that FibreEverywhere Equipment will not be able to work with your existing WiFi equipment to form a single mesh network. The FibreEverywhere Equipment remains our property and must be returned to us at any location notified by us upon termination of the Fibre Broadband Service. If the FibreEverywhere Equipment are not returned within seven (7) days of termination, you will be charged as follows:

| Equipment (charged per device not returned) | Price (\$) (subject to prevailing GST) |
|---|--|
| XGS FTTR Router | \$149.99 (GST included) |
| XGS FTTR Mesh | \$149.99 (GST included) |

FibreEverywhere Equipment. The FibreEverywhere Equipment remain our property and must be returned to us upon termination of your FibreEverywhere Bundle at any location stipulated by us. You will be responsible for any damage to, or



loss or non-return of, the FibreEverywhere Equipment caused by any reason whatsoever, including wilfulness or negligence by you or any third party, acts of Force Majeure, natural disaster, fluctuations in power supply or any error or act or omission by you or any third party. All repair or replacement charges, based on our prevailing rates, shall be paid by you. We may at our sole discretion waive such repair or replacement charges during the effective period of your FibreEverywhere Bundle subscription.

Installation of FibreEverywhere Equipment. In addition to any general terms stated in Clause 9 (Installation of Singtel Fibre Broadband Equipment), as may be applicable, these additional terms of installation for FibreEverywhere shall apply. We will only install equipment issued by us and installation covers FibreEverywhere Equipment. Installation charges may apply depending on the complexity of the FibreEverywhere setup. We reserve the right to replace any equipment with a model of our choice. If you have existing ONTs or ONRs, and you recontract with us, you will receive new FibreEverywhere Equipment. Installation charges are as per the table below:

| FibreEverywhere Installation Charges | Price (\$) (Subject to prevailing GST) |
|--|---|
| FibreEverywhere Installation Charge (High Rise Single-storey) | \$300.00 |
| FibreEverywhere Installation Charge (High Rise Single-storey) - Additional Room | \$50.00 |
| FibreEverywhere Installation Charge (High Rise Single-storey) - Additional Level | \$50.00 |
| FibreEverywhere Installation Charge (Multi-storey/Landed) | \$500.00 |
| FibreEverywhere Installation Charge (Multi-storey/Landed) - Additional Room | \$50.00 |
| FibreEverywhere Installation Charge (Multi-storey/Landed) - Additional Level | \$50.00 |

Time Required for Installation. Installation may take up to one (1) hour per every room requested for in the FibreEverywhere Add-On. However, depending on the complexity of the layout, installation times may vary beyond the one (1) hour per room. You or your authorized representative will be required to be present during the installation. In the event that our installers have gone down and there is no access to the premises for the installation appointment/ are required to return on a separate day not due to our fault, we reserve the right to charge for additional installation fees.

On-Site Installation. You acknowledge and is aware that the on-site assessment, installation, maintenance and dismantling of FibreEverywhere Equipment ("Installation of FibreEverywhere Add-On") may cause damage to your property, furniture and fixtures during the on-site Installation of FibreEverywhere Add-On. We are not liable to you for any costs, loss, liability or damage (whether direct, indirect or consequential) arising out of these Terms and Conditions or the Installation of FibreEverywhere Add-On, including damage to your property, arising in any way, including in tort, negligence, breach of statutory duty or in contract.



FibreEverywhere Maintenance. You acknowledge and is aware that the Installation of FibreEverywhere Add-On may cause damage to your property, furniture and fixtures during the on-site Installation of FibreEverywhere Add-On. We are not liable to you for any costs, loss, liability or damage (whether direct, indirect or consequential) arising out of these Terms and Conditions or the Installation of FibreEverywhere Add-On, including damage to your property, arising in any way, including in tort, negligence, breach of statutory duty or in contract.

FibreEverywhere Termination. After termination of FibreEverywhere Bundle/Add-On services, FibreEverywhere Equipment must be returned at the end of the service to us. Failure to return FibreEverywhere equipment will result in a "lost equipment" charge levied on the final bill. Charges will only be reversed once equipment is returned and accounted for. Once you have terminated the FibreEverywhere Add-On service and does not have further services with us, dismantling services will not be available to you. If you terminate your 10Gbps Enhanced Plan, your FibreEverywhere Add-On Service shall automatically be terminated.

FibreEverywhere Dismantling. We do not offer dismantling service of any FibreEverywhere infrastructure during and/or after the service. We will not be liable for any damages done in the process of any fibre dismantling services called upon by you. You would have to find your own personal contractors to repair any residue left or damage that results from the dismantling of the fibre line.

Promotional Broadband offers with vouchers/ gifts: For the purpose of redeeming the promotional vouchers/ gifts, eligible customers shall be contacted within 10 – 12 weeks after successful installation of the Singtel broadband and/or Singtel TV service(s). The eligible customers shall be contacted via, but not limited to, SMS, e-mail, phone call, or direct mail. The eligible customers must also keep a record of the sales agreement(s) and/or other supporting document that we may require for us to identify the campaign and/or eligibility.

Singtel reserves the right to amend, change or withdraw any terms and conditions without prior notice. All prices are inclusive of 9% GST and information is correct at the time of printing. For full Fibre Broadband Terms and Conditions, please visit <https://www.singtel.com/fibre-broadband-terms>