



Terms & Conditions

Singtel reserves the right to withdraw or amend the offers without prior notice. Promotions are applicable to customers signing up to a new Singtel Broadband (24-months contract term) and/ or new Singtel TV plans (24-months contract term) with new/existing NTUC union membership only. Customer needs to be a NTUC Silver member. All promotions and additional add-on items are on a first-come-first-served, while stocks last basis. Singtel reserves the right to change models of devices due to stock availability. All prices stated are inclusive of GST calculated at the prevailing GST rate. Prices will be adjusted according to any changes to prevailing GST rates.

Please visit www.singtel.com/personal/support/broadband/typical-download-speeds for typical local download speed range for Singtel Broadband plans.

Singtel reserves the right to amend, change or withdraw any terms and conditions without prior notice. All prices stated are inclusive of GST calculated at the prevailing GST rate. Prices will be adjusted according to any changes to prevailing GST rates. For full Fibre Broadband Terms and Conditions, please visit <https://www.singtel.com/personal/terms/fibre-broadband-terms>. Please refer [here](#) for other related T&Cs bundled with Singtel Fibre Broadband.

Broadband + TV Bundle

Free 2 years of 10Gbps Plan + Singtel TV bundle at \$68.44/mth (U.P. \$216.26/mth): A 24-month contract applies for both broadband and TV plans and promotion is only applicable for new Singtel Broadband and new Singtel TV customers only. In the event that either one of the services is terminated, the corresponding service will also be terminated, and any applicable early termination charges shall apply. This bundle includes Free 2 years of 10Gbps plan (U.P. \$89.90/mth), 50% off 1x Singtel TV Local Language Pack at \$15.49/mth (U.P. \$30.98/mth), Singtel TV HBO Pak at \$14.48/mth (U.P. \$14.48/mth), 50% off Singtel TV Sports Pack at \$12.49/mth (U.P. \$24.98/mth), 5x Singtel TV English Packs at promotional price of \$19.96/mth (U.P. \$49.90/mth), and Singtel TV Android Set-Top Box rental at \$6.02/mth. Local Language Pack refers to selection of either Chinese Pack, Malay Pack, Tamil Pack or Hindi Pack. English pack refers to Entertainment Pack, Education Pack, Kids Pack, Lifestyle Pack and/or News Pack. The broadband plan includes the following equipment: 1 unit of TP-Link WiFi 7 BE22000 HB810 router. From 25th month onwards, the 10Gbps plan will be charged at a perpetual 20% NTUC discount off plan's U.P. No refund is permitted. SingNet reserves the right to replace the default router with other router models without prior notice. For full Singtel TV Terms and Conditions, please visit <https://www.singtel.com/personal/terms/singtel-tv-terms>.

10Gbps Enhanced Plan + Singtel TV Ethnic Pack at \$49.41/mth (U.P \$126.90/mth): Applicable only when customer signs up to a new 24-month plan for broadband and a new 24-month plan for TV. If either one of the services is terminated, the corresponding service will also be terminated, and any applicable early termination charges shall apply. This plan includes the following discounts: 20% off broadband plan and additional monthly discount of \$38 across 24 months only. From 25th month onwards, this plan will be charged at 20% off the usual price of 10Gbps Enhanced plan. This promotional plan includes the following equipment: 1 unit of Singtel XGS-PON Optical Network Router and 1 unit of TP-Link WiFi 7 HB810 (BE22000) router. Usual price of \$89.90/mth will apply after the 24-month contract or when the bundle is terminated prematurely. No refund is permitted. This promotional plan also includes a choice of 1 Singtel TV Ethnic Pack (choose from Chinese, Malay or Tamil Pack) at \$15.49/mth and Free 24 months Singtel TV Box. Usual price of \$30.98/mth for the selected Singtel TV



Ethnic Pack and \$6.02/mth for Singtel TV Box will apply after the 24-month contract, or when the bundle is terminated prematurely. Other Singtel TV terms and conditions apply. For full Fibre Broadband Terms and Conditions, please visit <https://www.singtel.com/fibrebroadband-terms>. For full Singtel TV Terms and Conditions, please visit <https://www.singtel.com/personal/terms/singtel-tv-terms>. SingNet reserves the right to replace the WiFi router with other router models without prior notice. Bridge Mode” is temporarily not supported on this plan and there can be no reversion to previous plans that offered “Bridge Mode”. This plan also includes 12 months of Broadband Protect (U.P. \$3/mth) and 6 months of HBO Max Standard (U.P. \$14.48/mth).

Broadband Plans

10Gbps Enhanced Plan at \$62.92/mth (U.P \$89.90/mth): Promotion is applicable only when customer signs up to a new 24-month 10Gbps Enhanced plan. This plan includes the following discounts: 20% off broadband plan and additional monthly discount of \$9 across 24 months only. From 25th month onwards, this plan will be charged at 20% off usual price of 10Gbps Enhanced plan. No refund is permitted. Plan is bundled with following equipment: 1 unit of TP-Link WiFi 7 BE22000 HB810 router. Prevailing monthly subscription charge applies after the promotion period.

10Gbps Enhanced Mesh Plan at \$65.92/mth (U.P. \$107.90/mth): Promotion is applicable only when customer signs up to a new 24-month 10Gbps Enhanced Mesh plan. This plan includes the following discounts: 20% off broadband plan, additional monthly discount of \$15 across 24 months only and 50% off an additional unit of Singtel WiFi 7 BE11000 HB611 router at \$9/mth (U.P. \$18/mth). From 25th month onwards, this plan will be charged at 20% off usual price of 10Gbps Enhanced plan. No refund is permitted. Plan is bundled with following equipment: 1 unit of TP-Link WiFi 7 BE22000 HB810 router (bundled in main plan) and an additional Singtel WiFi 7 BE11000 HB611 router. Prevailing monthly subscription charge applies after the promotion period.

5Gbps Enhanced Plan at \$43.72/mth (U.P \$70.90/mth): Promotion is applicable only when customer signs up to a new 24-month 5Gbps Enhanced plan. This plan includes the following discounts: 20% off broadband plan and additional monthly discount of \$13 across 24 months only. From 25th month onwards, this plan will be charged at 20% off usual price of 5Gbps Enhanced plan. No refund is permitted. Plan is bundled with following equipment: 1 unit of Singtel WiFi 7 (TP-Link BE11000 HB611) router. Prevailing monthly subscription charge applies after the promotion period.

5Gbps Enhanced Mesh Plan at \$48.72/mth (U.P \$88.90/mth): Promotion is applicable only when customer signs up to a new 24-month 5Gbps Enhanced plan. This plan includes the following discounts: 20% off broadband plan, 50% off an additional unit of Singtel WiFi 7 (TP-Link BE11000 HB611) router at \$9/mth (U.P. \$18/mth) and additional monthly discount of \$17 across 24 months only. From 25th month onwards, this plan will be charged at 20% off usual price of 5Gbps Enhanced plan. No refund is permitted. Plan is bundled with following equipment: 2 units of Singtel WiFi 7 (TP-Link BE11000 HB611) routers. Prevailing monthly subscription charge applies after the promotion period.

3Gbps Enhanced Plan at \$39.72/mth (U.P. \$55.90/mth): Promotion is applicable only when customer signs up to a new 24-month 3Gbps Enhanced plan. This plan includes the following discounts: 20% off broadband plan and additional monthly discount of \$5 across 24 months only. From 25th month onwards, this plan will be charged at 20% off usual price of 3Gbps Enhanced plan. Additional Singtel WiFi 7 (TP-Link BE11000 HB611) router can be purchased at \$9/mth (U.P. \$18/mth) with a 24mths contract. No refund is permitted. Plan is



bundled with following equipment: 1 unit of Singtel WiFi 7 (TP-Link BE11000 HB611) router. Prevailing monthly subscription charge applies after the promotion period.

3Gbps Enhanced Mesh Plan at \$39.72/mth (U.P. \$73.90/mth): Promotion is applicable only when customer signs up to a new 24-month 3Gbps Enhanced plan. This plan includes the following discounts: 20% off broadband plan, 50% off an additional unit of Singtel WiFi 7 (TP-Link BE11000 HB611) router at \$9/mth (U.P. \$18/mth) and additional monthly discount of \$14 across 24 months only. From 25th month onwards, this plan will be charged at 20% off usual price of 3Gbps Enhanced plan. Additional Singtel WiFi 7 (TP-Link BE11000 HB611) router can be purchased at \$9/mth (U.P. \$18/mth) with a 24mths contract. No refund is permitted. Plan is bundled with following equipment: 2 units of Singtel WiFi 7 (TP-Link BE11000 HB611) routers, 1 month Security Suite Triple Protect and Parental Control Pass (U.P. \$19.20/mth), 3 months of Microsoft 365 Personal (U.P. \$15.49/mth) and 12 months of Broadband Protect (U.P. \$3/mth) on us. Prevailing monthly subscription charge applies after the promotion period.