Redemption Form - Singtel Fibre Broadband & Singtel TV

Thank you for choosing Singtel.

To redeem your Singtel equipment or premium, simply complete the acknowledgement form below. You'll need to bring along a copy of the Service Agreement or ACA form and your original NRIC or Passport. Redemption will need to be done **within one month** from your contract start date.

If you are authorising someone to collect on your behalf, please ensure that Part B of the form is signed.

Scan the QR code below or visit www.singtel.com/self-collect for more details on the redemption location, terms and conditions or any changes in the operating hours.

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PART A – ACKNOWLEDGEMENT RECEIPT

I, (Name) _____ of NRIC/FIN/Passport no. (last 3 digits + Alphabet) _____

acknowledged that I have redeemed **one set** of the **Wireless Router / WiFi Mesh / Set-Top Box / Premium (please circle)**

_____. For duplicate redemptions, SingNet reserves the right to impose charges based on the usual selling price of the premium.

_____ _____

Signature of Subscriber/Proxy Date

PART B – AUTHORISATION OF PROXY

To: SingNet Pte Ltd

I, (Name) _____of NRIC/FIN/Passport no. (last 3 digits + Alphabet) _____

wish to authorise Mr/Mrs/Miss/Mdm*_____ of NRIC/FIN/Passport no. (last 3 digits + Alphabet)

_____ to collect the **Wireless Router / WiFi Mesh / Set-Top Box / Premium (please circle)**

_____ on my behalf.

_____ _____

Signature of Subscriber Date

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Terms and Conditions:

1. Redemption of the Singtel equipment (Wireless Router, WiFi Mesh, Set-Top Box) and/or Premium will not be entertained should there be an early termination or downgrade of the Singtel Fibre Broadband and/or Singtel TV service.
2. The original letter, account holder's original NRIC/Passport and Service Agreement/ACA form must be presented for authentication at the point of redemption.
3. The Wireless Router, WiFi Mesh, Set-Top Box and/or Premium must be collected in person or by an authorized representative. The authorized representative must present his/her NRIC/FIN/Passport and the duly completed Authorization of Proxy form. A copy of the account holder's NRIC/FIN/Passport and Service Agreement form must also be presented for authentication at the point of collection.
4. The Wireless Router, WiFi Mesh, Set-Top Box and/or Premium is neither transferable nor exchangeable for cash or other models.
5. In the event of any dispute, the decision of SingNet Pte Ltd is final. No correspondence will be entertained.
6. SingNet reserves the right to substitute or replace any of the Singtel equipment (Wireless Router, WiFi Mesh, Set-Top Box) and/or Premium with another product of equal value in its sole and absolute discretion without prior notice.
7. In the event of duplicate redemption, SingNet reserves the right to impose the charges based on the usual selling price of any of the Singtel equipment (Wireless Router, WiFi Mesh, Set-Top Box) and/or Premium.
8. SingNet reserves the right to forfeit the Wireless Router, WiFi Mesh, Set-Top Box and/or Premium not claimed within one month from your contract start date.
9. Other terms and conditions apply. SingNet reserves the sole right to refuse redemption, for reasons including but not limited to, outstanding bills with SingNet or having an inactive Home Broadband account.