Xiaomi 18 Pro / Xiaomi 18 Pro Max Pre-Order Promotion Terms and Conditions

Terms and Conditions

Handsets are available on a while stocks last basis. Terms and conditions apply. For full Mobile Terms and Conditions, visit www.singtel.com/mobile-terms-and-conditions.

General

(i) The islandwide launch comprises Xiaomi 18 Pro and Xiaomi 18 Pro Max ("Eligible Devices").
(ii) The preorder promotion is valid from 18 November 2026 to 23 November 2026 ("Preorder Period"). Launch offers commence on 24 November 2026, subject to the specific offer periods below.
(iii) Eligible Devices may be purchased via 2-year Phone Plans, Singtel PayLater on a SIM Only plan, eligible standalone Singtel PayLater instalments, or at Regular Retail Price, subject to the applicable eligibility requirements.
(iv) By placing an order with Singtel, you agree to the order terms set out below.

Preorder & Launch Promotions

(i) Up to $120 OFF with Phone Plans, SIM Only Plan Instalment Payment Plan (SOPIPP) or RRP

Customers who purchase an Eligible Device during the Promotion Period will enjoy the following discounts:

- $110 OFF with any eligible 2-year Phone Plan.
- $120 OFF with SIM Only Plan Instalment Payment Plan (SOPIPP) or at Regular Retail Price (RRP).

This offer is non-transferable, and no refund of any unutilised amount will be provided in cash or other forms.

(ii) Complimentary Redmi Pad 3 (18–23 November 2026)

Customers who purchase during the Preorder Period will receive a complimentary Redmi Pad 3 (worth $499), while stocks last.

(iii) Complimentary Xiaomi Watch S5 (from 24 November 2026)

Customers who purchase an Eligible Device from 24 November 2026 onwards will receive a complimentary Xiaomi Watch S5 (worth $259), while stocks last. The Redmi Pad 3 preorder gift and Xiaomi Watch S5 launch gift apply to separate purchase periods.

(iv) Complimentary 3-month content bundle (18–23 November 2026)

Customers who purchase Xiaomi 18 Pro or Xiaomi 18 Pro Max with any Singtel phone plan or SIM only plan at Singtel Shops (STS) or Singtel Exclusive Retailers (SERS) during the Preorder Period will receive a complimentary 3-month content bundle comprising Viu, iQIYI and Ju Le Cool (worth $86.58). This offer is available at STS/SERS only and ends on 23 November 2026.

(v) Complimentary warranty and subscription benefits

Eligible Device purchases include a 2-year international warranty and 1-year front screen replacement benefit (combined advertised value $499), complimentary 3-month Google AI Pro, and complimentary 3-month YouTube Premium. Benefits are subject to Xiaomi and the respective service providers' redemption, eligibility and service terms.

Other terms and conditions apply.

By placing an order with Singtel, you agree to the terms and conditions below.

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Singtel may cancel your order at any time and for any reason. Your receipt of an order confirmation does not constitute Singtel's acceptance of the order and we are under no obligation to accept any order you submit. If we do cancel your order, we will refund you any amounts that you have been charged.

Prices do not include shipping and handling, if applicable, which will be added to your total price. If the price of a Product is incorrect, we reserve the right to cancel your order and refund the amount you paid.

Singtel reserves the right to reject return or refund requests deemed invalid, unreasonable or unjustified, subject to applicable law.

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