

From Onboarding to Team Engagement: Streamline Hybrid HR Processes With Ease



Beyond the traditional duties of talent acquisition, the HR team also has the responsibility to actively cultivate engagement, retain talent and maintain organisational culture within a hybrid work environment.

The right communication tools become the necessary assets for HR professionals, enabling them to manage hybrid hurdles skillfully.



of employees worldwide prefer a hybrid work model¹



of business leaders have noticed the financial impact of poor communication²

What are the hybrid hurdles for the HR team?



Addressing various communication needs in hybrid work

HRs now must accommodate diverse communication preferences, from those favouring face-to-face interactions to those who prefer text-based communication.



Unified Communication Solutions for buffer-free hybrid team management

With the new workforce and working model in, the HR team can transcend its role from administration to a strategic one, driving businesses forward³. Thus organisations are adopting Unified Communication tools to unlock the full potential of their hybrid work models.

Singtel-hosted UC solutions, powered by Zoom, can help transform how you work.



Top talent, right platform Make a lasting first impression with Zoom Meeting's interactive features like high-fidelity stereo mode, live transcription, app integration to ensure a personalised onboarding experience.	Team bonding becomes a cakewalk Enable effective employee engagement with Zoom One, powered by AI, which simplifies collaboration with intuitive features like, team chat, digital whiteboard, email scheduling, and Zoom Webinar that empowers HR in building a connected culture with advanced controls, audience interaction, and analytics to ensure impactful virtual events.	Seamless training, big developments Level up your training sessions with Zoom Rooms—a seamless solution integrating various meeting apps. One-touch reservations, intuitive controls, and AI-optimised gallery views ensure improved employee experience in hybrid work.
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Unlock remote potential with Unified Communication Solutions: use-cases across verticals

Retail Streamline onboarding for swift responses to peak-season temporary staffing needs like holiday hires. With scalable communication infrastructure, teams can efficiently boost workforce morale while improving customer service and operational success.	Healthcare Offer virtual training sessions conducted by experts to healthcare professionals in remote areas to enhance their skills and stay updated on medical advancements without the necessity for extensive travel. This ensures accessibility to educational resources irrespective of their location. 56% of medical practices saw increased productivity after implementing a hybrid or remote working model⁴
Banking Facilitate real-time, secure communication during a banking data breach, ensuring a unified and efficient response. Integrating security measures helps ensure the safeguarding of sensitive data. Uphold security and efficiency standards with UC tools that empower HR with virtual training, secure document collaboration, and remote employee support. These tools reassure HR, ensuring the safety of discussions on financial regulations and customer data even when employees are away for conferences, client meetings, audits, or branch visits.	

Two is better than one: enhance your Zoom experience with Singtel

Singtel's strategic alliance with Zoom integrates innovative solutions, providing a comprehensive unified communication suite for efficient business collaboration.

The partnership offers future-ready services, seamless integration with Singtel's platform, and top-tier support for uninterrupted, flexible deployments.

	Effortless integration Streamline HR processes like onboarding, training, and performance reviews through effortless integration with existing HR systems.
	Security and peace of mind Consistently meet industry-specific compliance standards, ensuring data privacy.
	Tailored solutions Customise solutions for different organisational sizes and needs, as well as industries.

Discover more about how Singtel-hosted UC tools powered by Zoom help boost productivity.

Maximise hybrid workforce productivity

Sources

¹ Accenture, Future of work research, 2022

² Grammarly, State of Business Communication 2023 report, 2023

³ IT Brief, Why HR is becoming increasingly more strategic for business, 2022

⁴ Software Advice, Morale Improved for 86% of Medical Practices That Went Hybrid, 2023