



GOMO Tampines Store Port In Bingo TERMS & CONDITIONS

1. The GOMO Port-In Bingo Promotion ("Promotion") is organised by Singtel Mobile Singapore Pte. Ltd. ("GOMO") and will run from 03 July 2026 to 27 August 2026 (8 weeks), or such other period as determined by GOMO.
2. The Promotion is exclusively available at the GOMO Store at Our Tampines Hub.
3. By participating in the Promotion, participants agree to be bound by these Terms and Conditions.

ELIGIBILITY

4. The Promotion is open to individuals aged 18 years and above.
5. To participate, customers must initiate an eligible port-in request to GOMO at the GOMO Tampines Hub Store during the Promotion Period.
6. The ported mobile number must be registered under the participating customer's name.
7. Customers changing plans from Singtel and/or hi! By Singtel are not eligible for the Promotion.
8. GOMO reserves the right to request proof of identity, proof of ownership of the mobile number and proof of successful port-in for verification purposes.
9. Employees of Singtel, GOMO, their affiliates, agencies, vendors, contractors and their immediate family members are not eligible to participate.

PARTICIPATION MECHANICS

10. Each successful port-in entitles the participant to one (1) participation attempt.
11. Multiple attempts using the same successfully ported number will not be accepted, i.e. participants who have attempted the Promotion using a successfully ported mobile number may not use the same number in a subsequent attempt at the Promotion.
12. Failed, cancelled, reversed or incomplete port-ins are not eligible.
13. Port-ins completed through online channels, roadshows, FairPrice outlets or any location other than the GOMO Tampines Hub Store are not eligible.



PRIZE MECHANICS

14. Prior to the commencement of the Promotion, GOMO will determine and securely record eight (8) pre-selected four-digit number sequences, with one (1) sequence assigned to each weekly prize cycle. The pre-selected sequences will be securely retained by GOMO and verified by an independent auditor.
15. The prize pool will commence at S\$1,250 FairPrice Vouchers for the first weekly prize cycle.
16. Every eligible participant who successfully ports in a mobile number at the GOMO Tampines Hub Store may enter the last four (4) digits of their submitted mobile number through the designated GOMO Port-In Bingo mechanic.
17. If no eligible participant matches the winning sequence for a weekly prize cycle, no winner will be declared for that week.
18. In such event, the prize pool will roll over and increase by S\$1,250 FairPrice Vouchers for the following weekly prize cycle.
19. The maximum prize value available during the Promotion shall be capped at S\$10,000 FairPrice Vouchers.
20. If the last four (4) digits of a participant's ported mobile number exactly match the pre-selected four-digit sequence assigned to the applicable weekly prize cycle and the participant is successfully verified by GOMO, that participant will be deemed the provisional winner of the accumulated prize pool for that weekly prize cycle.
21. Each weekly pre-selected four-digit sequence may only produce one (1) winner.
22. If there is a winner for a weekly prize cycle, the prize pool will revert to S\$1,250 FairPrice Vouchers for the following weekly prize cycle and the roll over mechanics will resume.
23. Where multiple participants have ported mobile numbers containing the same matching pre-selected four-digit sequence during the applicable weekly prize cycle, GOMO reserves the right to award the prize to the earliest successful and validated port-in transaction, based on GOMO's records, which shall be final and binding.
24. GOMO reserves the right to verify all matching entries before declaring a winner and may request supporting documentation or information reasonably required for verification.
25. A participant may win a maximum of one (1) prize during the Promotion Period.
26. GOMO's determination of winning entries, winner verification and prize awards shall be final and binding.



WINNER SELECTION METHODOLOGY

27. A participant whose last four (4) digits exactly match the pre-selected four-digit sequence assigned to the relevant weekly prize cycle shall be deemed a provisional winner, subject to verification under these Terms and Conditions.

WINNER VERIFICATION

28. Prize eligibility remains subject to successful completion of the participant's port-in request and verification by GOMO. If the participant's port-in request is unsuccessful, cancelled, rejected, reversed, withdrawn or otherwise not completed within the period determined by GOMO, the participant shall not be eligible to receive the prize.
29. GOMO reserves the right to conduct a secondary verification of the participant's successful port-in status before confirming and awarding any prize.
30. Provisional winners will be contacted using the contact details associated with their GOMO account after completion of GOMO's verification process.
31. A provisional winner will only be confirmed as a winner upon successful verification of:
 - (a) the participant's identity;
 - (b) ownership of the submitted mobile number; and
 - (c) successful completion of the participant's port-in request.
32. Winners must provide any supporting documents reasonably requested by GOMO for verification purposes.
33. If a participant cannot be contacted, fails verification, is found to be ineligible, or fails to comply with these Terms and Conditions, GOMO reserves the right to disqualify the participant and select an alternative winner or continue the Promotion.
34. Unclaimed prizes after thirty (30) calendar days from notification shall be forfeited.

FRAUD & ABUSE PREVENTION

35. The ported mobile line must remain active and in good standing for a minimum of thirty (30) days after activation.
36. Any port-out, cancellation, suspension or termination within the validation period may result in disqualification.
37. Entries generated through fraudulent activity, manipulation, abuse of the Promotion mechanics, identity misrepresentation, or any conduct that compromises the integrity of the Promotion may be disqualified.



38. GOMO reserves the right to audit, investigate and verify all entries and winning submissions before prize fulfilment.
39. If GOMO determines that a winning entry is invalid, fraudulent or otherwise in breach of these Terms and Conditions, GOMO reserves the right to withdraw the prize and continue the Promotion.

PUBLICITY

40. By participating in the Promotion, participants consent to being photographed, filmed and recorded during any prize presentation, winner announcement or related publicity activity.
41. Participants grant GOMO, Singtel and their appointed agencies the right to use their name, likeness, photographs, videos and recordings for advertising, publicity, marketing, social media and promotional purposes without additional compensation, unless prohibited by law.

LIMITATION OF LIABILITY

42. To the fullest extent permitted by law, Singtel, GOMO, their affiliates, agencies and partners shall not be liable for any loss, damage, injury, expense or claim arising from or in connection with participation in the Promotion or the acceptance, use or redemption of any prize, except where such liability cannot be excluded under applicable law.

PERSONAL DATA

43. By participating in the Promotion, participants consent to the collection, use, disclosure and processing of their personal data by Singtel and its affiliates for the purposes of administering the Promotion and related marketing activities, in accordance with:

<https://www.singtel.com/data-protection>

<https://www.singtel.com/terms-general>



GENERAL

44. GOMO reserves the right to amend, withdraw, suspend or terminate the Promotion and these Terms and Conditions at any time without liability.
45. GOMO reserves the right to substitute any prize with another item of equal or greater value at its sole discretion.
46. GOMO's decisions on all matters relating to the Promotion shall be final and binding.
47. These Terms and Conditions shall be governed by the laws of Singapore and participants agree to submit to the non-exclusive jurisdiction of the Singapore courts.